

# March Program Director Report



Empowering people, transforming lives

# Classroom Closures

## Covid Classroom Impact - 02/28, 03/01 - 03/31

Classroom	Reason	Date(s)	Day(s) Out	Staff Affected	Children Affected	Cumulative Days Out: Staff	Cumulative Days Out: Children
Flat Rock 1 Classroom Closed	Lack of Staff Coverage	2/28	1	1	8	0	8
Sunny View 1 Classroom Closed	Lack of Staff Coverage	3/7, 3/8, 3/11	3	1	5	0	15
Etowah 1 Classroom Closed	Lack of Staff Coverage	3/11	1	1	8	0	8
Hillview 1 Classroom Closed	Lack of Staff Coverage	3/11 & 3/15	2	2	18	0	36
Flat Rock 1 Classroom Closed	Lack of Staff Coverage	3/21	1	1	8	0	8
Flat Rock 1 Classroom Closed	Lack of Staff Coverage	3/28	1	1	7	0	7
Hillview 1 Classroom Closed	Lack of Staff Coverage	3/28, 3/29, 3/31	3	1	5	0	15
Hillview 1 Classroom Closed	Lack of Staff Coverage	3/30	1	0	9	0	9
King Creek 1 Classroom Closed	Lack of Staff Coverage	3/31	1	1	7	0	7
<b>Totals:</b>				<b>9</b>	<b>75</b>		

Sunny View Closed down temporarily beginning March 28th.

Etowah did not provide wraparound in March due to lack of staff.

Hillview is ending wraparound at 4:30 due to lack of staff due to Covid.

ALL classrooms closed at noon on 03/02 & 03/30 for Professional Development.

Transylvania & Polk County Schools were closed on Monday, March 14th, so those centers closed, too.

Henderson County Schools were on Spring Break from March 14 - March 18, so our Henderson County centers closed, too.

Bruce Drysdale had its intersession from March 7th - March 18th.

Some classes switch to virtual when closed. These days were still counted as being affected.

# Highlights



WNCSource Children's Services distributed blank appreciation note cards to all supervisors. The front side has the "Thank You" message, and the back is blank so supervisors can write a personal note. The idea is to use them to express our gratitude to our employees, recognize their dedication, hard work and achievements, etc.

Children's Services staff were treated to lunch on March 30th- the half day for Professional Development.

New Health and Nutrition Coordinator, Dylan Allanson, has started! Dylan has a MPH, and is a Registered Dietitian.

CDA Trainee Program has 1 Head Start (HS) parent hired, 2 HS parents with written job offers, 6 HS parents in the process of being hired.

# Head Start & NC PreK Updates

- HS & NC Pre-K children are enjoying having both indoor and outdoor sensory activities back open after COVID / Health and Safety closures. This involves water, sand and mud learning and play experiences. Did someone say let's jump in a puddle and dig in the mud?



King Creek: Outdoor Sensory Play After the Rain



King Creek: Outdoor Mud Art on Plexiglass on the Fence



- LETRS training continue for NC Pre-K teachers across WNCSource this Spring. [LETRS For Early Childhood Educators](#) provides deep knowledge of literacy instruction for the youngest learners. The more children know about language and literacy before they begin kindergarten, the better equipped they are to succeed in reading and beyond.

# Early Head Start Updates



NC DOH conducted an annual sanitation inspection at Etowah and Flat Rock which resulted in superior compliance. Applied for their modified ITERS Assessment.

DCDEE conducted a licensing inspection at Sugar Hill.

Etowah and Sugar Hill has applied for their Modified ITERS Assessment. Sugar Hill's window is 5.16-6.10.

Hillview parents were able to participate in a Rootle Roadster Tour. Transylvania County Library held a Rootle Roadster Tour which offered free hands-on-activities, games and demonstrations with community partners such as PBS KIDS education resources.

EHS staff attending ITSIDS training

Family Advocates received training on Maintaining Quality Family Engagement.

Sunny View completed their modified ITERS Assessment with an average score of 5.94 for a 5-star license, however with the staffing shortage, the site is temporarily closed as of 3/25/2022.

# Partnership Updates



CCP Partnership meeting on 3/31/2022 -Next Meeting 4/28/2022

Interviewing for new CCP position - Program Quality Support

Little Blessings in Rosman is making progress on opening new EHS classroom. It will serve the 4 additional EHS expansion grant slots.

# Home Visiting Program



- We have conducted 17 in-person socializations with an average of 8 adult participants and 9 children.
- We have at least one socialization scheduled before the end of March.
- Some HB program staff received a PAT 2 (parent as teachers) certification to serve families with children 3-5 years of age.

# Staffing Updates



## Staff Hired:

**Veraely Villa**; Floater @ King Creek

**Elise Brady**; Substitute

**Dylan Allanson**; Health & Nutrition  
Coordinator

**Terri Richter**; CDA Pathway Trainee

**Yadira Ortiz-Castillo**; Family Advocate @  
Etowah & Flat Rock

74 Staffing Positions Open

## Staff Departing:

**Darlene Cabe**, Area Manager *Resignation on 3/1*

**Chasity Ervin**, Site Supervisor @ Sunny View *Involuntary Separation on 3/7*

**Jessica McEntyre**, Family Advocate (Sunny View, Etowah, FR) *Resignation on 3/9*

**Alexandria (Gayle) Pittman**, Early Head Start Teacher at Sugar Hill *Resignation on 3/11*

**Misty Sherwood**, Substitute *Resignation on 3/23*

**Janette Adriano**, Early Head Start Teacher at King Creek *Resignation on 3/25*



# Staff Health & Wellness



Wellness Circles continue with WNCSource Site Supervisors. Opened a new Wellness circle with the CCP Supervisors that was highly impactful and look forward to continuing with this activity.

WNCSource has been accepted to participate in UCLA's Staff and Organizational Wellness Program occurring virtually in May. 6 staff from Children's Services will attend the trainings to help us develop new systems and supports to address Staff Wellness.

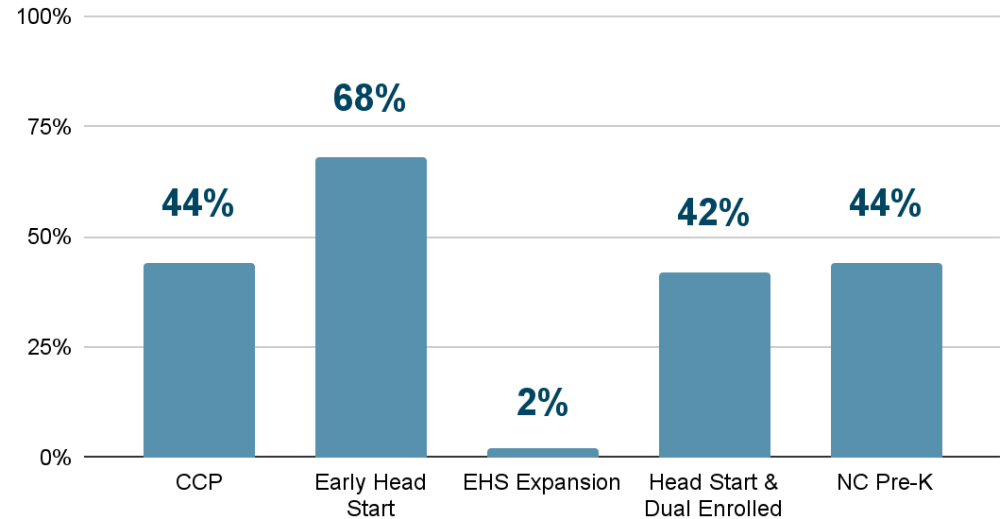
# Enrollment

Our overall Enrollment across all programs is at 43%. A breakdown is provided in the chart. Much of the decreased enrollment is directly related to classrooms being closed due to staffing shortages.

We have a Waitlist of 280 children. 122 of the waitlisted children are waitlisted for Early Head Start/CCP and 158 are waitlisted for the Head Start or NC Pre-K program.

During March 2022, we received and processed 70 new applications for enrollment.

## Enrollment Across All Programs



# Attendance



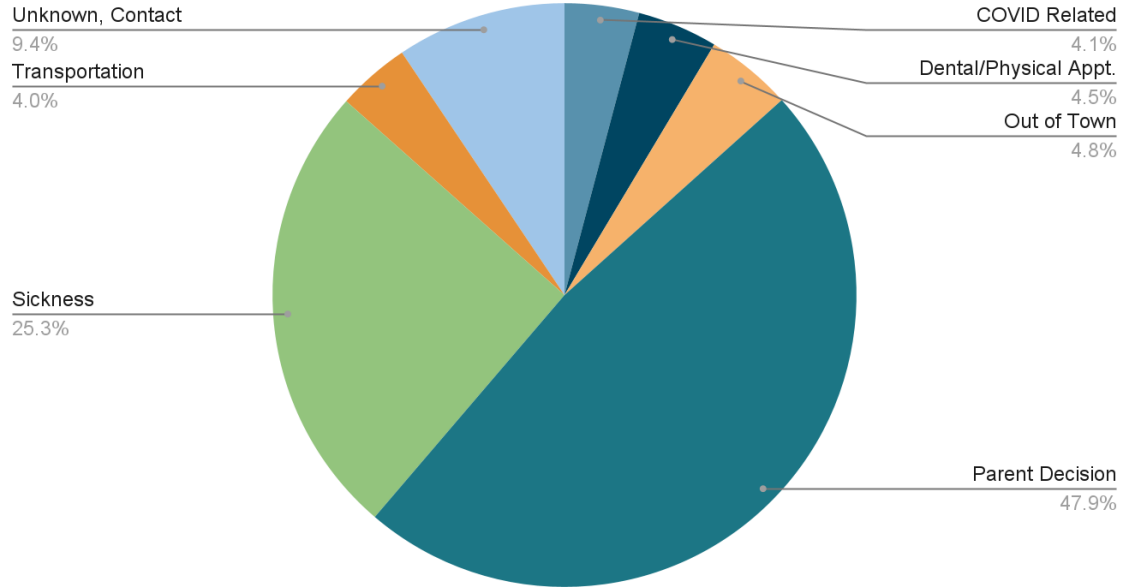
March 2022

- CCP Average Attendance 81% **↑ 3%**
- EHS Average Attendance 74% **↑ 3%**
- EHS Expansion Attendance 98%
- Head Start & Dual Attendance 77% **↑ 6%**
- NCPK Attendance 80% **↑ 9%**


Total of 1218 Absences

- Decrease of 426 Absences
- Large decrease in COVID Related Absences

## Absence Reasons



# Disabilities Services



Program	Served	% of funded enrollment	Referrals
EHS	6	4%	2
CCP	8	8%	0
Expansion	0	0%	0
HS	16	6%	13

% provided based on Funded Enrollment. We are currently under-enrolled.

Waiver submitted through HSES.

Early Intervention Coordinator position open since October 2021 - new staff should be starting June 1

Early Intervention Specialist - Development position open since April 2021 - new staff should be starting June 8

# Oral Health



We have partnered with Henderson County Health Department's Dental Specialist to come into our classrooms for short developmentally appropriate learning activities around oral health.

Currently completing an audit to help families who do not have a dental home, find one. In particular this is needed for children who have their first tooth show.

# Nutrition Program



Families in the U.S. using universal free school meals were put on notice that the program will come to an end on **June 30, 2022**. State agencies and children advocacy groups continue to work to find alternative ways to continue providing free meals. WNCSource received the children's breakfast and lunch at no cost from HCPS due to the Federal COVID free meal program. We are working with HCPS to plan for the changes for the next program.

# Safety



The WNCSource Safety Committee approved children removing their shoes at nap time. Children will have the option to remove shoes as long as there are no safety concerns. A safety concern would be a hot or cold surface or other safety considerations.

The Main office (220 King Creek Blvd) will be implementing regular Fire Drills and our first practice is coming soon! Captains have been assigned.

# Facilities



We are still awaiting final word on our 1303 approval for the center to be built in Columbus.

Tebeau Children's Center and Forest City Children's Center remodeling projects are moving forward well under the direction of Tim Camp, our WNCSource Facilities and Safety Director.

The OLE new shade structures are almost all up! We love them and the sun protection they will provide the children and staff.

The WNCSource Henderson County Children's Centers floors received a professional cleaning from Clean Environments during Henderson County's Spring Break.

New enclosed parent bulletin boards are being installed at school sites to post Policy Council minutes, school calendars, and other important messages.



# Professional Development Updates



4 Management Team members (Amy P, Amy S, Meghan, Pearl) completed the Build Your Bounce Train the Trainer program to support staff wellness.  
Jan 28 - March 2

Sending 6 staff to the NHSA Conference in Baltimore, Maryland. Linda C (Director), Amy P (Management Team), Alexandra & Karyl (teachers), ... Amy Phillips will be presenting on our approach to Self-Assessment

4 staff participating in Stewards or Children - Child Sexual Abuse Prevention Training at Brevard College  
March 15th

Supporting staff in attending Week of Young Child Conference on April 2nd

Focus on training and implementation practices around Active Supervision with supervisors and center based staff.

LETRS training continues for Admin staff & NCPREK Teachers.

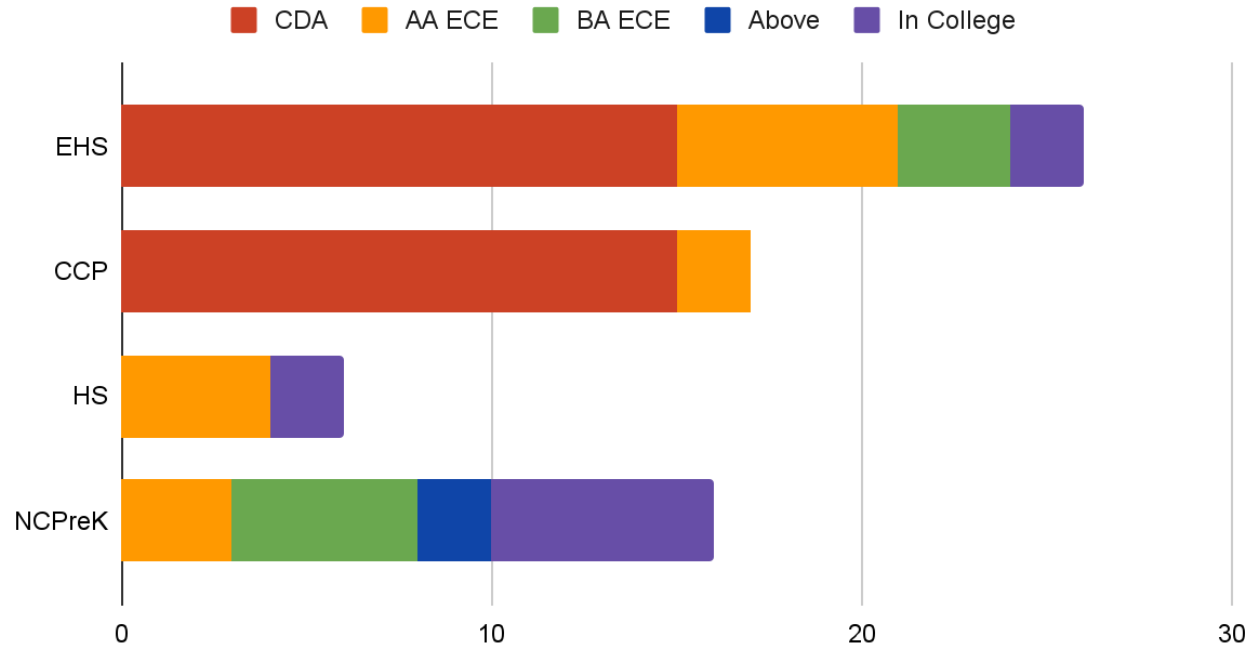
March 2nd - half day - offered training on I.D.E.A. to support staff understanding of supporting children with disabilities.

March 30th - half day - will be doing training with Mental Health Consultant, Elizabeth around Burnout.

# Education Levels of Teaching Staff

18 staff working towards higher education levels

## Lead Teacher Education Levels



# Coaching Updates



The Coaching team provided 9 intensive, 80 formal, and 214 informal coaching contacts in February.

Coaches met with teachers to set new curriculum goals following a data chat where the coach and teacher looked at data in Teaching Strategies GOLD to determine use of the curriculum, frequency of documentation, leveling of documentation, and relationship between observation and lesson planning. They also looked at use of the Family Tab and the teacher's frequency of sharing curriculum resources with families. Most new goals relate to either use of the curriculum or increased assessment.

# New Community Partnerships



## Blue Ridge Literacy Council (BRLC)

BRLC provides English language acquisition (tutoring) and citizenship assistance. Individuals with time sensitive workforce goals will get priority on the tutoring waitlist with BRLC. Therefore, when signing up for services with BRLC, WNCSource or individuals interested in the CDA Trainee Pathway program or other employment with WNCSource should notify BRLC that they are seeking employment with WNCSource to take advantage of this priority. As needed, BRLC will also tailor tutoring to the CDA training program and early childhood education. In turn, we will refer employees, job applicants and parents or other family members who need assistance with English literacy or citizenship to BRLC for services. They will also advertise to their students (bilingual) WNCSource's services and jobs including the CDA Trainee Pathway program.