

TRANSPORTATION ADVISORY BOARD MEETING
August 18, 2022

Members Present: Autumn Radcliff, Brandi Claybrooks, Hope Prather, Jacki Hawkins, Janna Bianculli, Jimmy Brissie, Kat Nevel, Noah Rose, Richard Reagen, Shannon Perry, Tim McFalls and Victoria Cortes

Members Absent: David White, Kristen Martin, Peggy Allen, Renee Carlson (retired), Tim Jones, and Trina Stokes

WCCA Staff Present: Felicia Sanchez, Jeff Roper, Terri Bowman and Kim Hall

Guests: Angela Kemper

Welcome and Introductions:

Noah Rose opened the meeting at 10:02 am by welcoming everyone.

Minutes of Transportation Advisory Board Meeting:

Noah called for questions and/or concerns regarding the minutes of the May 19th, 2022 TAB meeting. None were proffered. Janna Bianculli motioned to approve the minutes. Shannon Perry seconded the motion. All were in favor. The minutes stand approved as submitted.

Transportation Directors Report, Jeff Roper:

- Completed work on the Strategic Plan to be presented next by Angela Kemper
- Completed Exclusion Policy for disruptive and/or abusive passengers
- We are currently fully staffed
- New brochures have been completed by Terri Bowman. We will forward electronic copies to all board members and a copy will be uploaded to the TAB portal. Let us know if you would like printed copies to share with clients.
- Defensive driving and safety trainings have been completed

Old Business:

Strategic Plan Presentation, Angela Kemper:

- Angela reviewed a power point of the completed Strategic Plan. The mission statement, vision, values and goals have been defined. Noah called for discussion and/or questions. After some discussion Shannon Perry motioned that we accept the Strategic Plan. Hope Prather seconded the motion. All were in favor. The Strategic Plan was accepted as submitted.

New Business:

Healthy Opportunities Pilot Program, Terri Bowman:

Terri presented a power point on the pilot program opportunity brought to us by Rachel Walker of Impact Health. Rachel was unable to attend due to a scheduling conflict.

The [Healthy Opportunities Pilot](#) (HOP) is an innovative new approach to supporting the upstream social determinants of health and reducing the need for clinical interventions by using Medicaid dollars to pay for services related to transportation, nutrition, housing, and interpersonal safety. This Medicaid pilot program was developed by the [North Carolina Department of Health and Human Services](#) (NCDHHS) with a goal to ultimately improve health and save millions on treatment of clinical illnesses or conditions by investing in evidence-based interventions before health becomes a problem.

HOP is a part of North Carolina's broader shift from state-managed Medicaid to a [Medicaid Managed Care](#) model, which began on July 1. This transformation essentially outsources the management and reimbursements of the state's Medicaid system to private health plans.

HOP will allow nonprofit human services organizations (HSOs) to receive Medicaid reimbursements from the private health plans for the services they provide to qualifying Medicaid members related to housing, transportation, food, or interpersonal safety.

Excerpt from - <https://impacthealth.org/healthy-opportunities/>

This pilot will bring services under one umbrella and integrate with our transportation, housing and adult services departments. We submitted our application on July 15th and are currently working out details. Jeff discussed scheduling and logistics. There was a brief discussion.

Agency News:

- Kat Nevel reported the bus stop at Sammy Williams Center has been replaced.
- Jimmie Brissie reported the governor has rescinded the state of emergency concerning Covid and thanked everyone for the support their department received during the pandemic.

Adjourn: Noah called for any other business. With no further business, Noah called for a motion to adjourn. Janna Bianculli so motioned. Richard Reagen seconded. All were in favor. The meeting adjourned at 11:04 AM.

Next Meeting Date:

The next meeting date was set for Thursday, November 17, 2022 at 10:00 AM. We will meet virtually until further notice.

Transit Advisory Board Members

Board Leadership

Noah Rose	Retired	TAB Board Chair
Jimmy Brissie	Director - Henderson County Emergency Services	TAB Board Co-Chair
Jeff Roper	WNCSource	Transportation Director

General Board

Autumn Radcliff	Henderson County Planning	Planning Director
Brandi Claybrooks	NCDOT	Transportation Program Consultant 1
David White	WCCA	CEO
VACANT	Land of Sky Regional Council	Regional Transportation Planner
Felicia Sanchez	WNCSource	Transportation Program Assistant Manager
Hope Prather	Vocational Solutions	Production Coordinator
Jackie Hawkins	Blue Ridge Community Health Services	Director of Practice Operations
Janna Bianculli	Henderson County Planning	Planner III
Kat Nevel	Council on Aging Henderson County	Director, Sammy Williams Senior Center
Kim Hall	WNCSource	Executive Assistant
Kristen Martin	Thrive	Executive Director
Peggy Allen	The Hope Center of Hendersonville	Executive Director
Renee Carlson (resigned)	NCDHHS – Vocational Rehabilitation	Rehabilitation Counselor
Richard Reagen	WNCSource Board Member	Retired/Paratransit Client
Shannon Perry	WNCSource Board Member	Content/Copy writer
VACANT	NCDHHS – Vocational Rehabilitation	Rehabilitation Counselor
Tim Jones	Hendersonville Rescue Mission	Vice President, COO
Tim McFalls	Henderson County Emergency Services	Logistics Officer
Trina Stokes	Advent Health	Major Gifts Officer / Foundation
Victoria Cortes	Henderson County Emergency Services	Emergency Management Planner