



Operational Reports

December 2022 Information

January 12th Board Meeting

January 18th Policy Council Meeting



Empowering people, transforming lives

Program Information

Linda Carter, Children's Services Director

Highlights



King Creek-EHS Teacher – Delores Davis recognized as WNCSource’s 2022 Employee of the Year at the 12/20 Luncheon .

WNCSource hosted the Rutherford County CANDL event on 12/8/2022 and had an incredible community turnout. Parents, providers, and community members all came to share their ideas, opinions, and needs on childcare in the county. We were able to collect valuable data to help support Early Childhood advocacy.

The wage increases made possible through the approved Changes in Scope were individually communicated to teaching staff before the Holiday break. Increases ranged from 2% to 25%, depending on education levels and time with the agency. The increases were made xeffective 1/1/2023.

Toured a recently built Southeastern Community Action Partnership Head Start Center in Maxton, NC on 12/15. We saw some good ideas and suggestions for future WNCSource centers.

Incidents Requiring Classrooms to be Closed

Covid Classroom Impact - November 28 - 30, December

Classroom	Reason	Date(s)	Day(s) Out	Staff Affected	Children Affected	Cumulative Days Out: Staff	Cumulative Days Out: Children
NO* Classrooms Closed due to Covid							
Totals:				0	0		

**One classroom at FRCC was closed December 16th since both staff were out.*

Henderson County NC Pre-K and Head Start closed at noon for Professional Development for some staff on Thursday, December 9th.

BD closed at noon on Tuesday, December 13th and remained closed for Winter Break until January.

Dana, Clear Creek, and Hillandale closed December 16th for Winter Break.

ALL other classrooms closed beginning Wednesday, December 21st for Winter Break.

Staffing Updates



Staff Hired:

Dariana Medina, Teacher Trainee

Ullisa Ruiz, EHS Teacher @ FRCC

Nathalie Steffen-Santos, EIS-Classroom
Support

Staff Departing:

Linda Williams, EHS Teacher @ KCCC

Kasey Young, Area Manager

15 Trainees since 03/22- Program Inception

58 Staffing Positions Open

Facilities



Amy Smith is currently working on preparing for the sanitation, fire, and DCDEE inspections for our NC Child Care license for the Tebeau Children's Center.

On January 5, 2023, Forest City Children's Center will open. We are busy enrolling children and families!

FRCC reopened two classrooms on 11/28/2022 and has had a very successful and joyful return to services!

Sunnyview Children's Center's (Mill Spring) in Polk County license expired due to extended closure. WNCsource will need to submit a DCDEE application to reopen the center once qualified teaching staff are hired.

Enrollment

Kiki Jackson, ERSEA Coordinator

Enrollment

Overall Enrollment

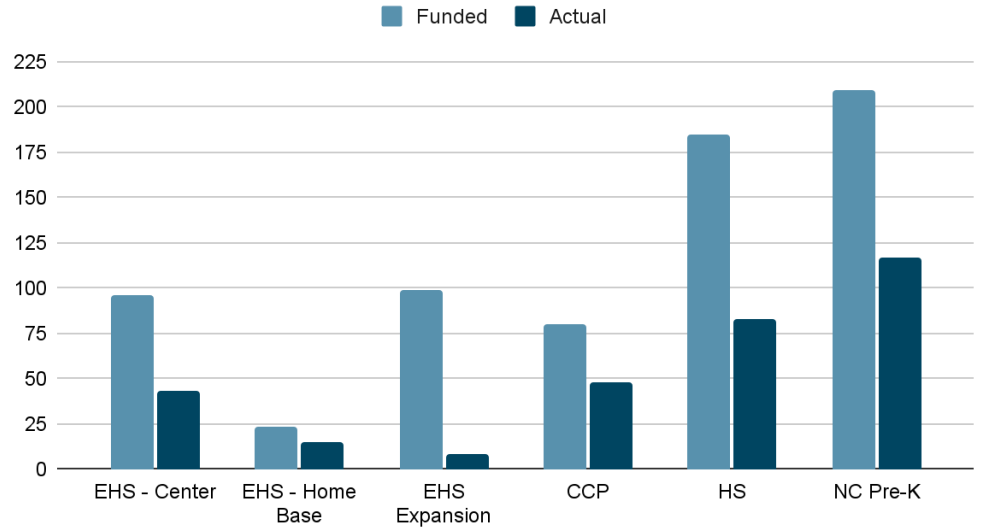
Forest City Children's Center will begin serving children on 1/5/22

- Early Head Start (Center-Based) - 44%
- Early Head Start (Home-Based) - 62%
- EHS Expansion- 8%
- EHS/CCP - 60%
- HS-44%
- NCPK- 55%

Waitlist

- **309** Participants on the Waiting List. Some children may be waitlisted for multiple program options.
- **0** Families are Waitlisted for the Home Visiting Program
- **118** Children are Waitlisted for the Early Head Start or CCP Program and **0** Expectant Families are Waitlisted.
- **181** Children are Waitlisted for Head Start and 30 for the NC Pre-K Program

2022-2023 Enrollment



Attendance

December 2022

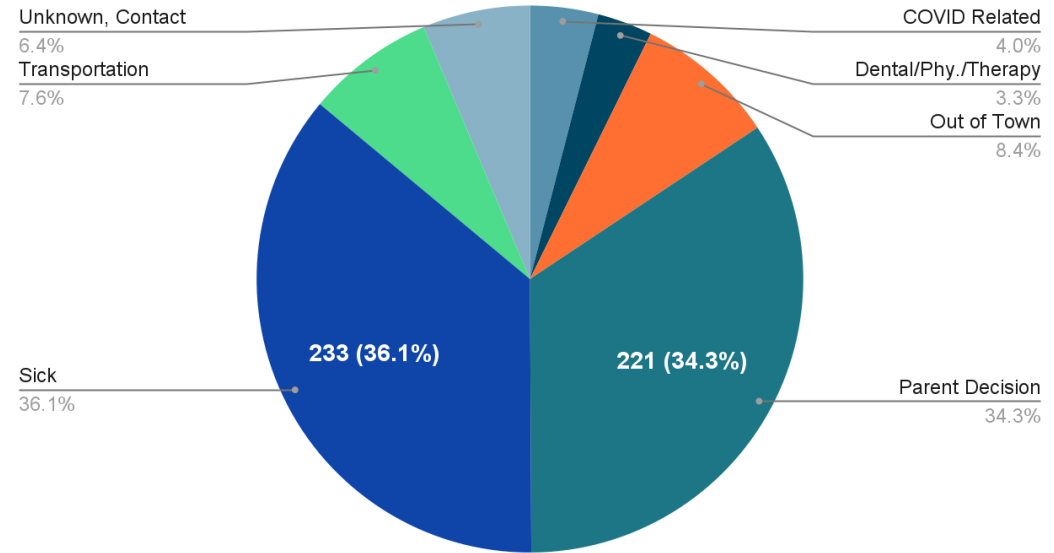
Average Daily Attendance by Program Type

- EHS Average Attendance 77%
- CCP Average Attendance 77%
- Head Start Average Attendance 77%
- NC Pre-K Average Attendance 77%

Absence Summary

- Total number of 645 Absences in December 2022 (Decrease of 17)
- 4.1% of those absences are related to COVID and a majority absences are due to illness. COVID Related absences increased by 1.5%)

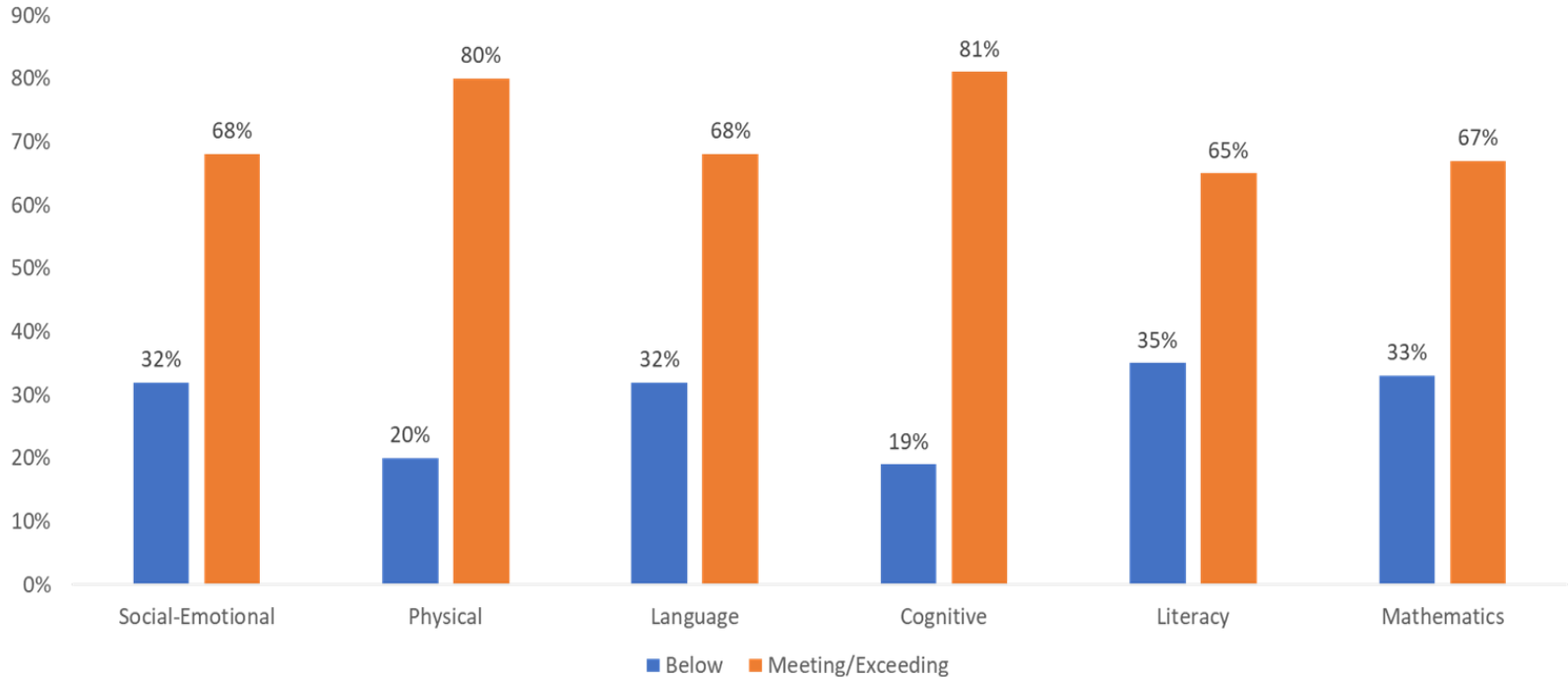
Absence Reasons



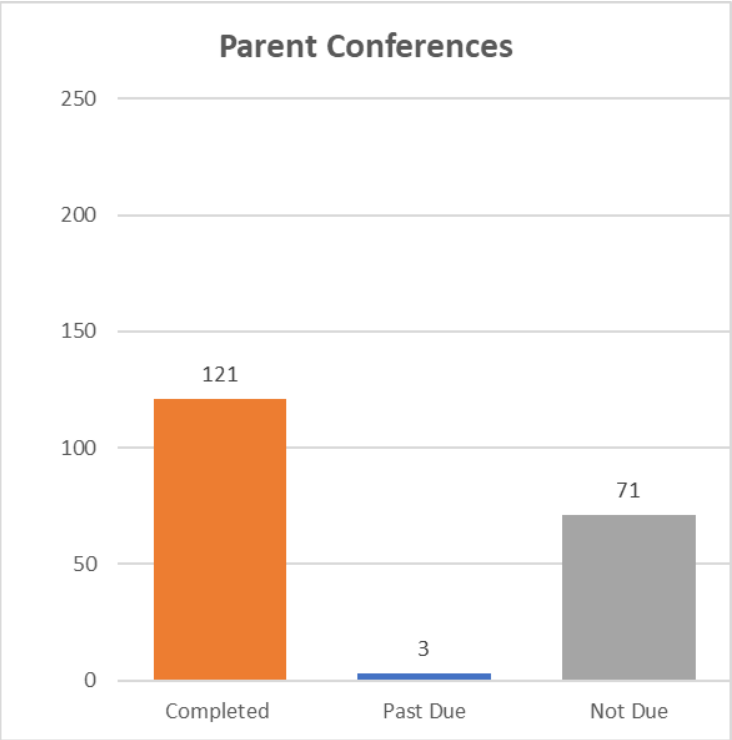
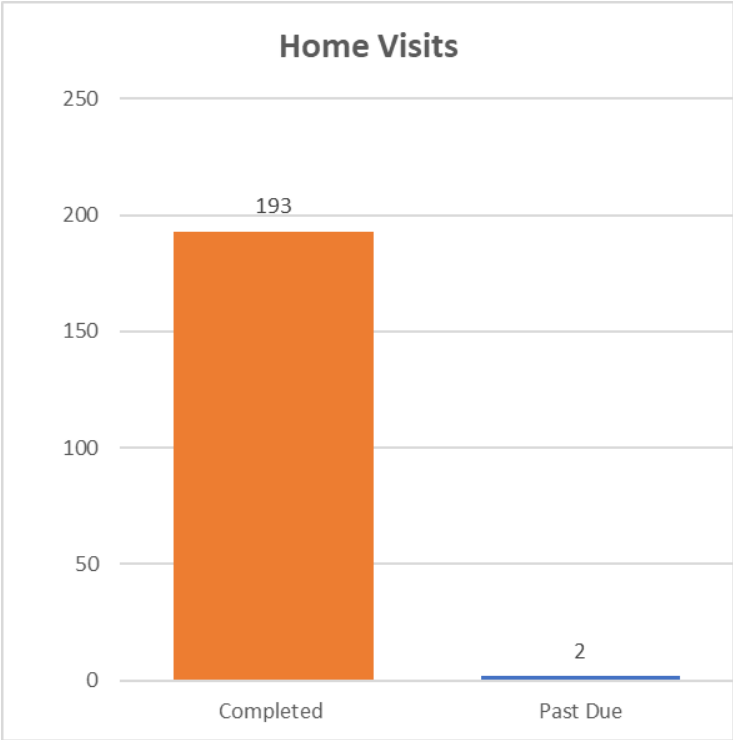
Education & Child Development

Lavonna Ruth, Education Coordinator

Child Development Outcomes & Progress Fall Assessment Snapshot



Family Engagement in Children's Education



Coaching Updates



120 coaching contacts

- 22 staff received Intensive coaching
- 24 staff received Standard coaching
- 4 staff received self coaching

4 classrooms participated in Data Chats with education team, intervention team, and health team

One coach completed certification in being an observer using the Measuring the Quality of Care for Infants and Toddlers (QCIT) and two coaches participated in four days of training to become certified.

Early Intervention

Patty Burgess, Early Intervention Coordinator

Disabilities Services

Program	Open IFSP / IEP	% of enrolled	% of funded enrollment	Referrals	Child Support Plans
EHS	6	11%	4%	1	3
CCP	3	7%	4%	5	1
Expansion	0	0%	0%	0	0
HS	19	23%	12%	1	3

We have initiated 7 referrals . They are in process. We have others with support plans that may lead to a referral.

As we complete ASQs more referrals maybe made.

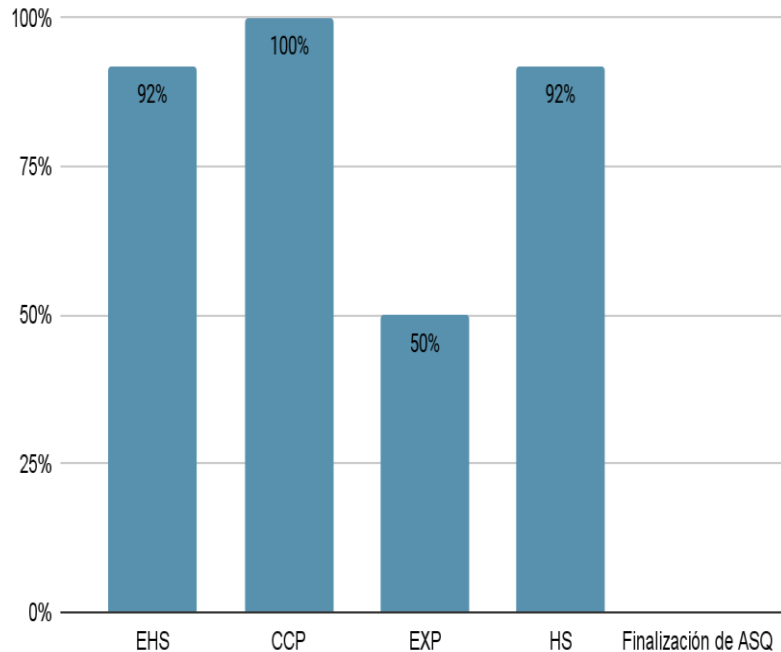
We are offering resources at the time of doing the ASQs. We are encouraging parents and teachers to use the EI team as a resource.

We are meeting with parents one on one as they request it..

We have contacted parents and met with teachers to share resources and strategies, and worked in classroom on a regular basis.

Development & Behavior Screenings

ASQ % Completed



We have completed 286 ASQ-3 and ASQ: SE -2 and are continuing to complete scheduled ASQs with families.

We are scheduling new enrollees as soon as possible. All currently enrolled children either have the screening completed or are in process of being scheduled. **The drop in the percentage in Expansion is due to Forest City opening. We will do those ASQs at their Open House on January 4.**

We are enjoying getting to know the families and having this information immediately and knowing where our children are before school starts so we can start the referral process right away if needed.



Health & Nutrition

Dylan Allanson, Health & Nutrition Coordinator

Health Status & Care



- Children with Medical homes: 100%
- Up to date Status:
 - CCP: 21%
 - EHS: 42%
 - Head Start: 39%
 - NCPK: 86%
 - Total: 48%

- *** Up to date on dental visits is the main factor making a child not up to date
- Each time a child is due for a visit and we have not received paperwork from provider, or child has missed visit, they are considered not up to date.

Vision Referral Status



- **Head Start**

- 6 Failed Vision Screenings and referred
- 2 have received tx
- 3 pending scheduling with pediatrician
- 1 has future appointment with specialist

- **Early Head Start**

- 4 Failed Vision Screenings and referred
- 2 have appointments with pediatrician
- 1 with upcoming specialist appointment
- 1 pending scheduling with pediatrician

- **CCP**

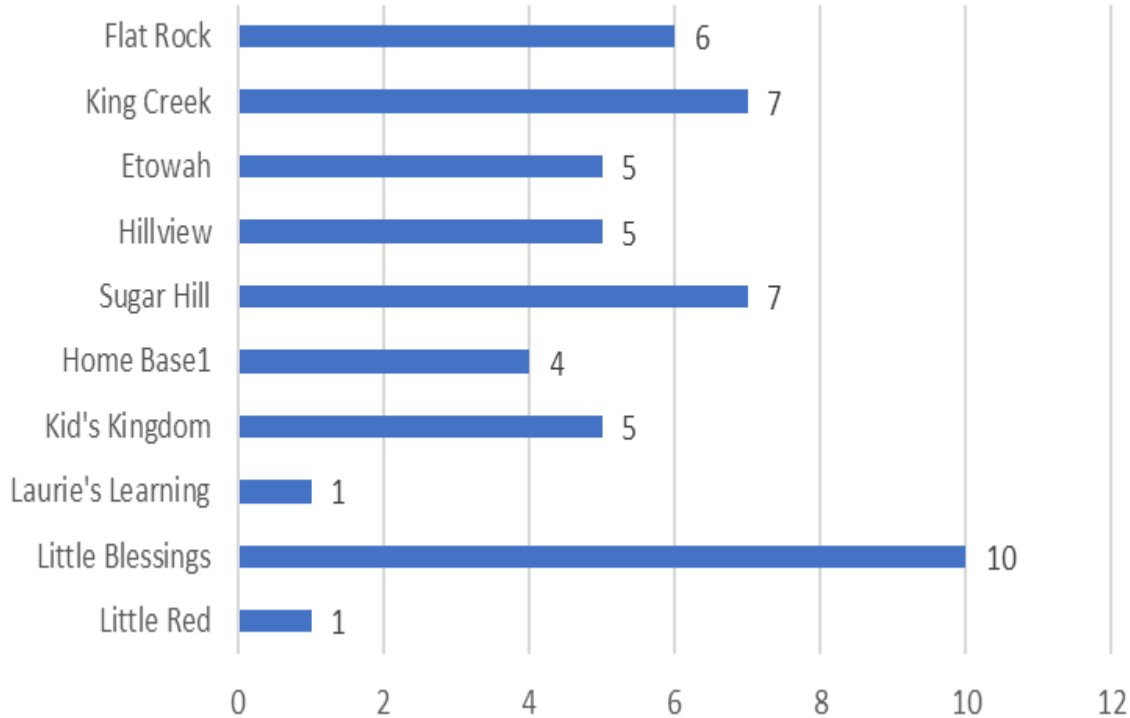
- 3 Failed Vision Screening and Referred
- 1 child confirmed received tx
- 2 have upcoming specialist appointments

Hearing & Vision Screenings



All complete!!

of Children without Dental Homes



One of the Health team's biggest goals is to address the issue of children not having access to dental care

- Improve communication with FA's and site staff
- Documentation, reminders, and more active monitoring of children needing access
- Working with local resources
- Flat Rock has new classroom and new families that we are waiting to hear back from

Nutrition Program



- CACFP Audits
 - Wrapped up the first of 3 internal audits for CACFP compliance
 - Monitored each active site for October operations
 - Discovered grain based desserts being served for breakfast at 3 locations
 - Grain based desserts are high in sugar and not reimbursable by CACFP
 - WNCSource owes back all reimbursements breakfasts that were served with Grain based desserts.
 - Addressed with sites and HCPS that we cannot serve items
 - Other questionable menu items that are high in sugar but still reimbursable
 - For ex: Banana bread has 24g sugar per packaged item. Adults are recommended to consume no more than 35 g/d. It is recommended that children limit sugar intake in general

Nutrition Program Continued







- CACFP Audit with state representative will take place January 9th-13th
 - Audit will focus on the month of October
 - Bruce Drysdale and Hillandale audit sites
 - Both did well during our own site visit monitoring
 - Main agenda will be to check financial reports vs reported meals served to assess integrity of program

Family Services

Eric Hoffman, Compliance and Data Coordinator

Family Services

Agency Totals - WNCSource	Preliminary			End of the year		
	Completed	Due within 30 days	Past Due	Completed	Due within 30 days	Past Due
Families: 176	86% 	4	0	0% 	0	0

Report Totals	Preliminary			End of the year		
	Completed	Due within 30 days	Past Due	Completed	Due within 30 days	Past Due
Families: 176	86% 	4	0	0% 	0	0

- 86% of the enrolled families have the S&N Assessment completed
- 4 families have an S&N Assessment due in 30 days

Parenting Curriculum: Ready Rosie



- Currently have 203 families connected to ReadyRosie. Of those, 97 are active (watching the videos or commenting).
- 1569 video views so far for this school year!
- Recent comments from parents/caregivers:
 - **Sorting Laundry video**, 'Great idea, [child] knows his colors we will try this see how he does????'
 - **Letter Sort video**, '[child] had a little hard time but was enthusiastic!'
 - **Welcome to ReadyRosie video**, 'I'm excited to do these activities with my daughter! Thank you!'
- Looking to encourage more caregivers to do the activities suggested in the videos and say "Did It!" on ReadyRosie afterwards.

Program Updates

Pearl Saddler, EHS Program Manager

Kathleen McDavid, CCP Coordinator

Amy Smith, HS Program Manager

Amy Phillips, Program Support Services Manager

Early Head Start Updates

The teachers received news of the Change in Scope pay increases with enthusiasm!

Sugar Hill received an DCDEE unannounced site visit which resulted in 100% compliance. Internal health and safety monitoring is on-going at all sites.

01.03.22, Forest City Children's Center will be opening in Rutherford County.

Family Engagement Events:

Hillview:

Families and children enjoyed hot chocolate and snacks while painting ornaments together. Unete provided free community resources to families.

Sugar Hill:

The Ready Rosie challenge resulted in 559 views. 12 gifts were given to the 1st, 2nd, 3rd place winners and all families received a certificate of completion of the Ready Rosie challenge.

Home Base:

12.06.22 socialization event was held at Interfaith Assistance Ministries. 10 families and their children attended.

12.16.22, families attended a Storytime event at the Henderson County Library with 17 in attendance.



Partnership (CCP), EHS, and FCCH Updates



CCP Kids Kingdom in Ellenboro has welcomed their new Family Advocate, Yecenia Sandoval. The EHS families had fun decorating Holiday stockings with their children for the December Family engagement activity.

CCP team meeting was held on 12/9 and 12/16 and the CCP Directors meeting on 12/16 in the afternoon.

Professional Development Updates



Updated Orientation schedule is being implemented with new hires on January 4.

Trainee Program - we keep learning and tweaking the program to best support the trainees and our current staff.

Upcoming:

- Dec 8 – Henderson County LETRS Training
- Jan 2 - All Staff Training Day
- Jan 3&4 - Rutherford County Work Day
- Jan 11 - BDS Early Release
- Jan 17 – Henderson County Work Day
- Jan 23 – Transylvania County Work Day