



Operational Reports

January 2023 Information

February 9th Board Meeting

February 15th Policy Council Meeting



Empowering people, transforming lives

Program Information

Linda Carter, Children's Services Director

Highlights



Children's Services full-time staff Recruiter hired! Cassidy Townsend is scheduled to start 2/15/2023.

As a result of staff requests, Children Services provided training in all service areas. Transylvania County staff had a great training at Hillview and enjoyed a wonderful meal together at Brevard College! (Community partner) Hands of Hope will host our first Rutherford County staff training in their lovely conference room in February!

We will be adding three additional vehicles to our Children's Services fleet! Two new Ford Escapes and a Ford Minivan will be arriving Spring of 2023. We will use the minivan to transport families and children to Parent Education socialization events.

Incidents Requiring Classrooms to be Closed



1 Classroom at Hillview closed at noon on January 25th due to both staff out.

ALL classrooms were closed on Monday, January 2nd for Professional Development.

The Forest City location opened for children on Thursday, January 5th.

Bruce Drysdale closed at noon on Wednesday, January 11th for Early Dismissal.

ALL classrooms closed Monday, January 16th for Martin Luther King Jr. Day.

Henderson County classrooms were closed on Tuesday, January 17th for Professional Development.

Transylvania County classrooms were closed on Monday, January 23rd for Professional Development.

Staffing Updates



Staff Hired:

Dallas Broach, Substitute

Keirah "Key" Dawkins, EHS Teacher @FRCC

Mikenna DiChristofaro, Substitute

Lisa Wessell, Teacher Trainee

16 Trainees since 03/22- Program Inception

53 Staffing Positions Open*

**Tebeau now included. Main St, Fletcher & Sunny View now removed.*

Staff Departing:

(1/31) Teresa Beddingfield, Assistant Site Supervisor @ Sugar Hill

Natalie Bennett, Teacher Assistant @ Hillview

Evelyn Cohen, Teacher Trainee

Stephany Gutierrez, ERSEA Specialist

Tanasia Mattox, Site Supervisor @ Forest City

Lesly Palacios-Ventura, Parent Educator

Ullisa Ruiz, EHS Teacher @ FRCC

Jules Tollett, Teacher Trainee

Veraely Villa, Center Floater @ KCCC

Facilities



Amy Smith is doing a fantastic job preparing Tebeau for opening; the fire and building inspections were completed, and she is in regular communications with the DCDEE representative for our NC Child Care license for the Tebeau Children's Center.

Forest City Children's Center opened on January 5, 2023. Families and children love the new center! Our Facilities team is discussing with the landlord about providing additional staff parking in the back of the building.

Sunny View Elementary School needed the EHS Wncsource classroom for a student activity room. On 2/16/2021, Sunnyview Children's Center's (Mill Spring) in Polk County classroom equipment and furnishings will be moved and stored for our new Columbus Center!

The Main Street site's NC Child Care license were surrendered 11/2022. We have met with St. James staff to proceed forward in terminating the lease and vacating the property.

Enrollment

Kiki Jackson, ERSEA Coordinator

Enrollment

Overall Enrollment

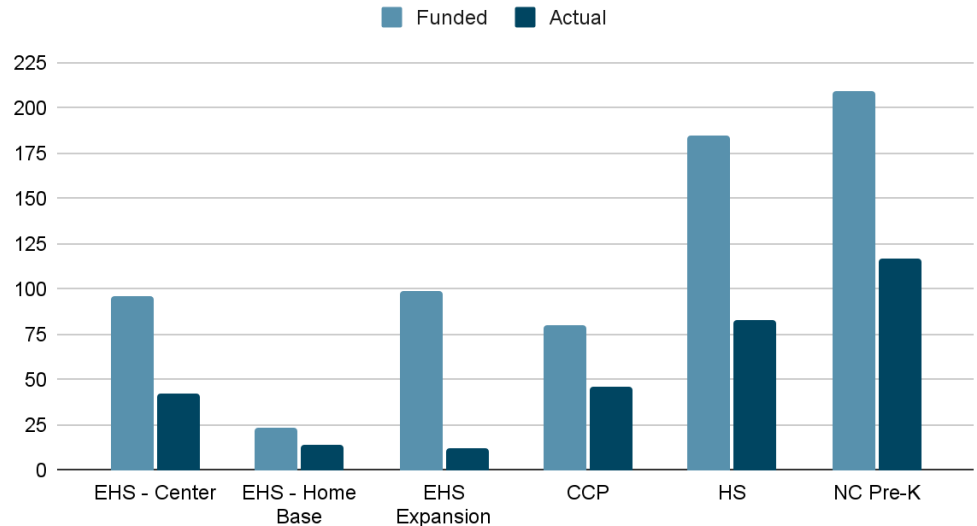
Forest City Children's Center began operating on 1/5/22

- Early Head Start (Center-Based) - 43%
- Early Head Start (Home-Based) - 58%
- EHS Expansion- 12%
- EHS/CCP - 57%
- HS-44%
- NCPK- 55%

Waitlist

- **286** Participants on the Waiting List. Some children may be waitlisted for multiple program options.
- **0** Families are Waitlisted for the Home Visiting Program
- **110** Children are Waitlisted for the Early Head Start or CCP Program and **1** Expectant Family is Waitlisted.
- **173** Children are Waitlisted for Head Start and 21 for the NC Pre-K Program

2022-2023 Enrollment



Attendance



January 2023

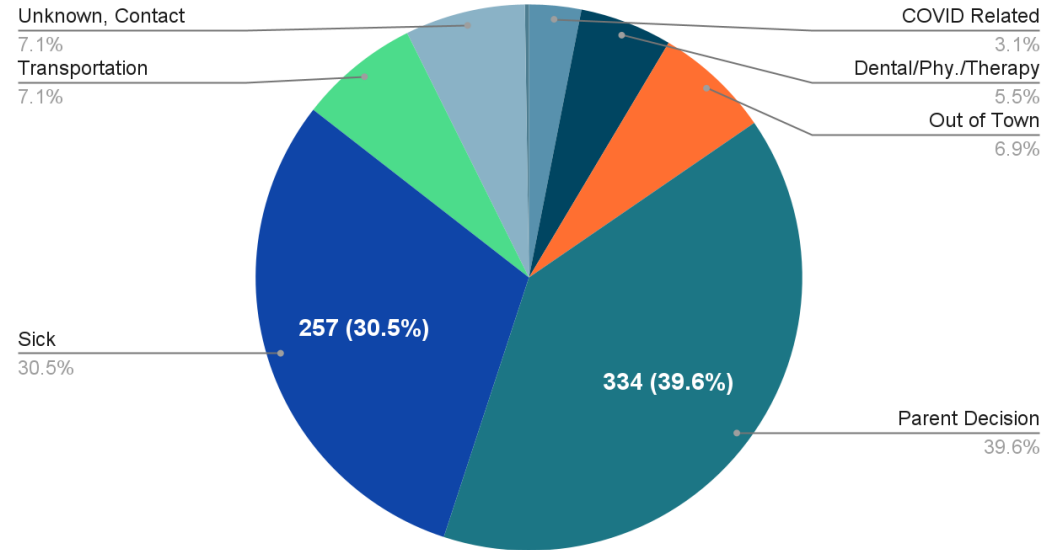
Average Daily Attendance by Program Type

- EHS Average Attendance 79%
- CCP Average Attendance 84%
- Head Start Average Attendance 80%
- NC Pre-K Average Attendance 83%

Absence Summary

- Total number of 843 Absences in January 2023 (Increase of 198)
- 3.1% of those absences are related to COVID and a majority absences are due to Parent Decision. COVID Related absences decreased by 1.0%)

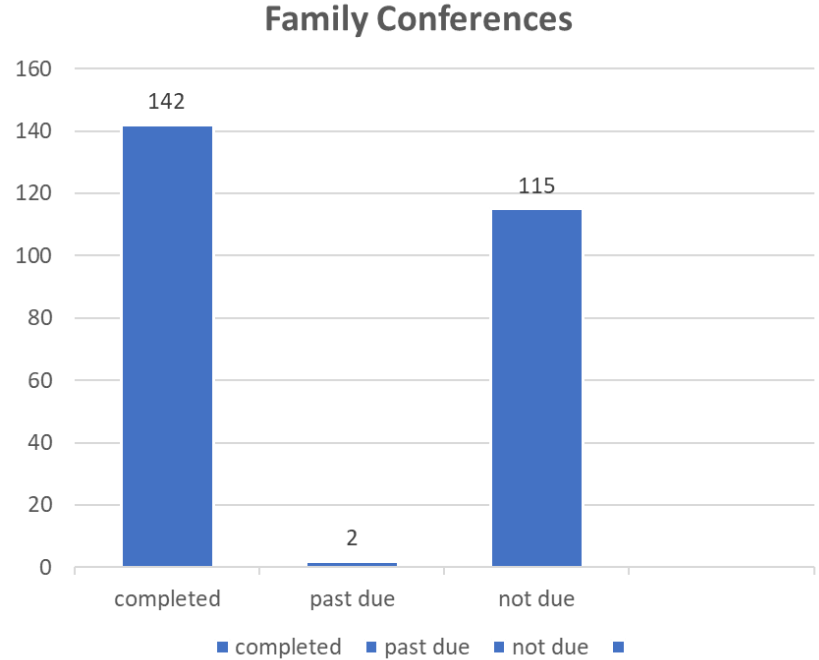
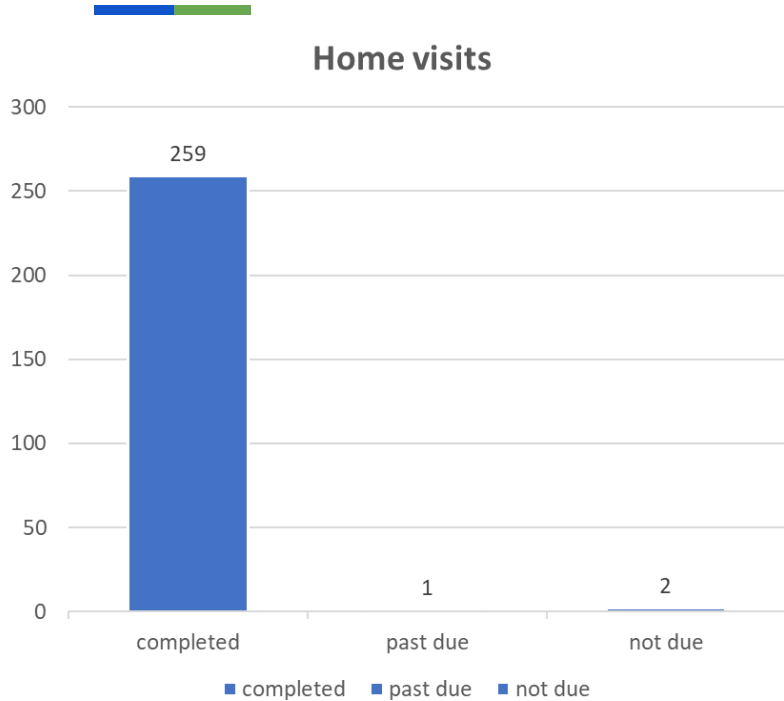
Absence Reasons



Education & Child Development

Lavonna Ruth, Education Coordinator

Family Engagement in Children's Education



Coaching Updates



256 coaching contacts

- **24 Intensive coaching - included follow-up onboarding for 3 preschool teachers and 3 days initial onboarding for 1 EHS teacher**
- **24 Standard coaching**
- **4 self coaching**

Curriculum Fidelity checklists have been completed for 8 EHS classrooms. Fidelity results will be shared next month after the remaining classrooms have been completed.

An abbreviated QCIT observation, just focusing on social-emotional support, has been completed for 9 EHS classrooms. Most classrooms had an average score of 5 or higher with the range of scoring being a 1-7 scale. This observation focused on response to social cues, response to emotional cues, building a positive relationship, and supporting peer interaction. Problem-solving, responsive routines, classroom limits, a sense of belonging, and response to distress were also rated.

Early Intervention

Patty Burgess, Early Intervention Coordinator

Disabilities Services

Program	Open IFSP / IEP	% of enrolled	% of funded enrollment	Referrals	Child Support Plans
EHS	8	11%	5%	2	4
CCP	3	7%	4%	5	0
Expansion	0	0%	0%	0	0
HS	19	23%	12%	4	4

We have initiated 11 referrals . We have 2 others in process and 8 Child Support Plans that may lead to a referral.

As we complete ASQs more referrals maybe made.

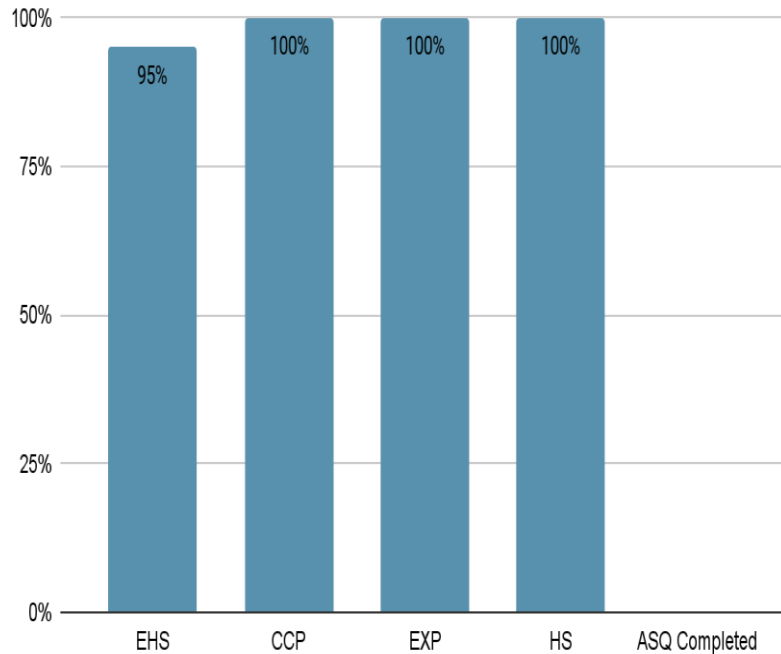
We are offering resources at the time of doing the ASQs. We are encouraging parents and teachers to use the EI team as a resource.

We are meeting with parents one on one as they request it..

We have contacted parents and met with teachers to share resources and strategies, and worked in classroom on a regular basis.

Development & Behavior Screenings

ASQ % Completed



We have completed 289 ASQ-3 and ASQ: SE -2 and are continuing to complete scheduled ASQs with families.

We are scheduling new enrollees as soon as possible. All currently enrolled children either have the screening completed or are in process of being scheduled.

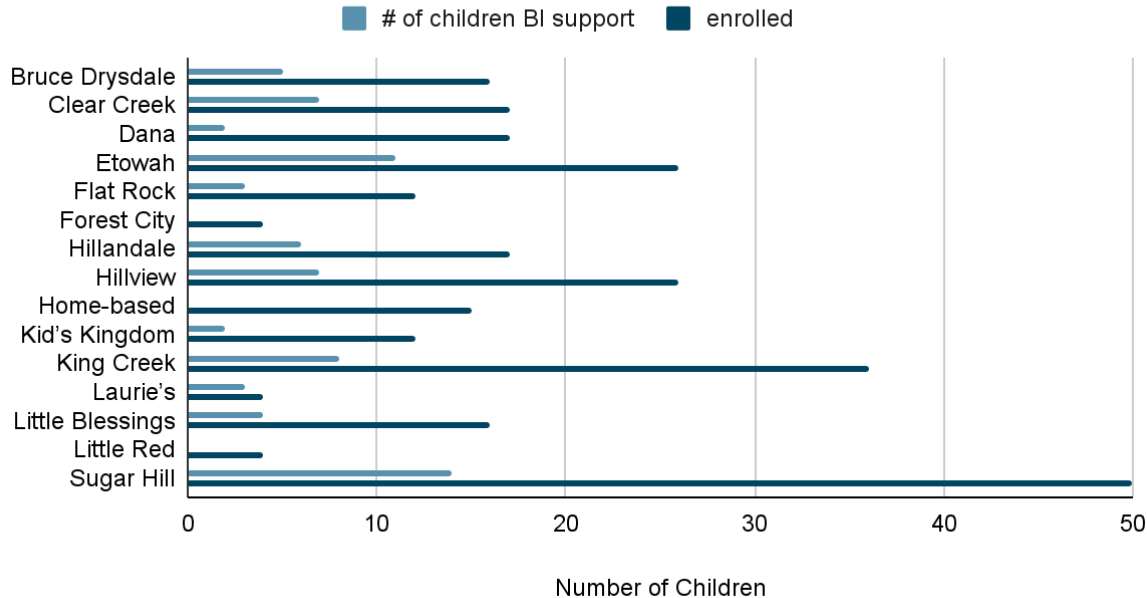
We are enjoying getting to know the families and having this information immediately and knowing where our children are before school starts so we can start the referral process right away if needed.



Mental Health



Receiving Behavior Support



Receiving support from Elizabeth: 9

Receiving support from Kelly Jean: 2 weekly

Chart shows number of children served by Adrienne 26 children and families and Jenny 40 children and families

Early Intervention Updates- last month



Number of visits EI Team made to sites: 86

Number of children receiving private therapy through our agency: 25

hours of individualized support provided to students by therapists or specialists from the community.

Our new Classroom Specialist Nathalie Stefaan Santos started working on our team.

Adrienne doing Triple P with a parent.

Patty met with all site supervisors and supported three families with specific strategies to use at home.

Support Provided:

- ASD checklists and resources
- Parent Education Event on January 19th and Newsletter
- Sensory tools and strategies
- Observations and development of CSPs.
- Classroom teacher supports
- Referrals to HCPS ,TCPS, CDSA, Olson Huff, TEACH, Carolina Peds, Mental Health Specialists, Children and Family Resource Center.

Health & Nutrition

Dylan Allanson, Health & Nutrition Coordinator

Health Status & Care



- Children with Medical homes: 100%
- Up to date Status:
 - CCP: 17% ↓ 4%
 - EHS: 32% ↓ 10%
 - Head Start: No Change; 35%
 - NCPK: 88% ↓ 2%
 - Total: 45% ↓ 3%
- Each time a child is due for a visit and we have not received paperwork from provider, or child has missed visit, they are considered not up to date.

Vision and Hearing Referral Status



- Across all of our programs:
 - 6 Children have received glasses as a result of our screenings
 - 16 have failed screenings and are in the referral process.
 - 3- referred to Primary Care; no confirmation of appointment yet
 - 10- have future appointments with specialists or we are waiting for results from specialist appointment
 - 1- possibly needing follow up specialty care
 - 1- Pediatrician wants to wait until Kindergarten to refer
 - 1- Unknown results from specialist visit
 - 1 failed hearing referred to primary care 01/24/23
 - 2 children are in their 45 day time period and need screenings completed

Nutrition Program



- CACFP Audit with state representative took place January 9th-13th
 - focused on the month of October
 - Bruce Drysdale and Hillandale
 - Menus were the only finding
 - Missing non discrimination statement
 - Served whole grain desserts as a meal component
 - Missing 1% and Whole Grain designation
 - **Easy fixes for compliance
 - Meeting with HCPS Nutrition February 10th to discuss strategies

Family Services

Eric Hoffman, Compliance and Data Coordinator

Family Services

Agency Totals - WNC Source

Families: 177	92% 	6	0	0% 	0	0
----------------------	---	---	---	--	---	---

Report Totals

Families: 177	92% 	6	0	0% 	0	0
----------------------	---	---	---	--	---	---

- From 86% in December to now 92% of the enrolled families have completed the S&N Assessment
- 6 families have an S&N Assessment due within 30 days
- None are past due

Parenting Curriculum: Ready Rosie



- Went from 203 to 217 families connected to ReadyRosie. And we increased the number of families watching or commenting on the videos from 97 to 152.
- Over 200 video views in the last month!
- Looking to encourage more caregivers to do the activities suggested in the videos and say “Did It!” on ReadyRosie afterwards.

Program Updates

Kathleen McDavid, CCP Coordinator

Amy Smith, HS Program Manager

Partnership (CCP), EHS, and FCCH Updates



Due to the recent Change of Scope, WNCSource is able to provide a higher per child tuition rate for the CCP sites. This increase will allow CCP directors to raise teacher pay to potentially help stabilize their staff with retention and new hires.

CCP team meetings were held on 1/6, 1/13, and 1/27. The CCP Director meeting was held 1/26. The CCP Director meeting has a slightly changed format and structure to primarily provide program updates to the CCP sites, and also more in-depth training on a different policy and procedure each month.

Partnership and FCCH recruitment efforts continue. Potential Henderson County resident is still very interested in partnering with WNCSource. They are in the process of meeting licensing conditions to hopefully open as a partnership site as soon as possible.

Head Start / NC Pre-K Program Updates



- **HS/NC Pre-K Teacher interviews continued throughout the month of January.** We've had a total of seven scheduled interviews with potential candidates resulting in multiple candidates in process.
- February brings a re-focus on **Outdoor Learning Environments with Gardening.** Over the past few months we have received several "Farm-2-Preschool" related grants from multiple organization across Western NC total close to \$10,000. We are now working on developing plans for gardening and healthy eating materials & equipment for our sites. Considerations will include impact on the existing outdoor/indoor environments, health and sanitation and utilizing community partners. Our WNCSource Health & Nutrition Coordinator, Dylan Allanson is working on a survey for teachers to gain insight on their needs and "buy-in" into this initiative.
- **Tebeau Children's Center continues to progress towards opening for EHS, HS & NCPRK children!** Building/Zoning, Fire Inspections complete. Next steps include Sanitation and licensing visits.
- **2023 "Kindergarten Rallies" begin** for both Henderson County (March-April at each Elementary location) and Transylvania County for the entire community on April 6th. HS/NCPK staff will participate at various locations promoting WNCSource Head Start services.