

Transportation Department – Henderson County
Jeff Roper, Transportation Director
December 2022

	October		November		December	
	Trips	Miles	Trips	Miles	Trips	Miles
Transit						
Transit	5689	14150	5472	14150	5588	14094
Para Transit	227	806	200	792	215	791
HCCBG						
HCCBG General (shopping/mealsite)	913	2885	813	2663	554	1286
HCCBG Medical (Title III)	53	352	52	261	39	176
5311 Operating/5310 Operating - ROAP						
ROAP - RGP - E'ville	99	563	109	806	68	424
ROAP - E&D TAP	106	572	91	507	43	315
5310 - Operations - Green River	54	532	32	392	54	503
ROAP - Work First	21	42	47	311	56	637
Contractual Transportation						
H CO Medical (SameDay/NextDay)	16	55	2	17	5	29
Vocational Solutions	292	1950	242	1562	204	1251
Medicaid (Future)	75	795	70	616	50	374

Activities:

1/3	Senior Staff
1/4	Consultant Meeting
1/5	Local Emergency Planning Committee Meeting
1/9	County Transit Meeting / Consultant Meeting
1/11	Monthly IMD
1/12	Transition Meeting / Safe Ride Meeting
1/17	Consultant Meeting
1/18	HCCBG Block Grant Meeting
1/19	Senior Staff
1/25	NCPTA Monthly Meeting
1/27	Consultant Meeting
1/31	Monthly Budget Meeting

* Abbreviation key on last page

For the month of January there are three things that stand out as being noteworthy in the transportation department. First, we are now engaged in the Healthy Opportunity Pilot Program and have purchased a Ford Transit Connect Van that can accommodate wheelchairs. The referral component of the program is a work in progress and our program administrator is proactively working hard to identify people who would be eligible for HOP services. Second, we have signed a contract with Medicare Advantage broker Safe Ride Health and have started providing transportation to the broker's clients.

This venture has gone extremely well in the early stages for several reasons. First, it has been easy to work with Safe Ride through the onboarding process. They have been very supportive. Second, their portal is easy to use, their reimbursement rates are extremely good and processing trips for payment is a very streamlined. We are grateful to have this opportunity and look forward to becoming a reliable, safe option for transportation for Safe Ride Health. Finally, we have made significant progress in our daily scheduling and billing for our community transportation programs thanks to the hard work of the WNCSource transportation staff and JF Public Transit Consultants. Our work together as well as implementing many of their recommendations has enhanced many areas of our operation.

Key to Abbreviations:

ADA	Americans with Disabilities Act
AEA	Emergency assistance through DSS
BRHSC	Blue Ridge Health Care System
CIP	Crises Intervention Program
CNG	Compressed Natural Gas
CTP	Community Transportation Program
DCDEE	Division of Child Development & Early Education
DSS	Department of Social Services
EDTAP	Elderly and Disabled Transportation and Assistance Program
ESC	Employment Security Commission
FHLB	Federal Home Loan Bank
HAP	Housing Assistance Program
HCCBG	Home and Community Care Block Grant
HOP	Healthy Opportunity Program
HHA	Hendersonville Housing Authority
HUD	Housing and Urban Development
IAM	Interfaith Assistance Ministry
IMD	Integrated Mobility Division
LOS	Land of Sky
MPO	Metropolitan Planning Organization
NCDEE	North Carolina Department of Early Education
NCDOT	North Carolina Department of Transportation
NCHFA	North Carolina Housing Finance Agency
NCPK	North Carolina Pre-Kindergarten
NCPTA	North Carolina Public Transportation Association
NEMT	Non-Emergency Medical Transportation
PLAN	Preparing Learning Achieving Now
RFP	Request for Proposal
RGP	Rural General Public
ROAP	Rural Operating Assistance Program
SAFE	Where victims of domestic violence and sexual assault can get help
TAB	Transportation Advisory Board
TAC	Transportation Advisory Committee
TCH	Transylvania County Hospital