

TRANSPORTATION ADVISORY BOARD MEETING
May 18, 2023

Members Present: Adam Olenik, Brandi Claybrooks, Hope Prather, Jacki Hawkins, Autumn Radcliff, Noah Rose, Paige Hannah, Richard Reagen, Scott Adams, Shannon Perry, Stephanie Cole, Emily Edmunds and Victoria Cortes. (13)

Members Absent: Chelsea Bracken, Cheri Matthews, Janna Bianculli, Peggy Allen, Tim Jones, Tim McFalls, and Trina Stokes. (7)
(Autumn attended for Janna / Paige attended for Peggy / Emily attended for Tim Jones)

WCCA Staff Present: David White, Jeff Roper, Bonnie Wilson and Kim Hall (4)

Welcome and Introductions:

Noah Rose opened the meeting at 10:00 am.

Public Comments: None was proffered.

Noah recognized new members: Cheri Matthews (absent)

Minutes of Transportation Advisory Board Meeting:

Noah called for a motion to approve the minutes of the February 16, 2023 meeting of the Transportation Advisory Board. Victoria Cortes moved to approve the minutes. Richard Reagen seconded the motion. All were in favor. The minutes stand approved as submitted.

WNCSource Transportation Directors Report, Jeff Roper:

- **Reminder:** Please review portal documents before each meeting. New members the TAB manual as well as other resources and archived meeting information can be found there.
- **Staffing:** We have hired four new drivers.
- **Training:** Administration staff attended Paratransit eligibility training.
- **Recertification:** We have started the process of recertification of our Paratransit clients. Updated forms are due by July 1st, 2023.
- **Safety Award:** We received the “Public Transit under 1 million miles Safety Award” for the third year in a row. We are proud of our drivers and their service record. We remain focused on safety.
- **Outreach:** We have spent the last several months working hard on outreach for our Title III programs. They have been the slowest to bounce back after Covid. Bonnie Wilson reviewed the efforts taken to bring riders back to this program. It would be beneficial if we could get more lift-equipped vehicles. We are very excited that ridership is finally going up.
- Richard Reagen has started volunteering in the transportation department and we are very grateful for his assistance.

- *Honor Air:* Once again, we had the privilege to provide transportation for the April 2023 Honor Air Flight. It is a special day. The next flight is scheduled for October.

Q&A:

- Hope Prather asked if there was a decision of having the system be fare free. Autumn Radcliff responded that it still has to go before the county commissioners. According to the survey the county recently conducted, the current fare did not seem to be a barrier for those surveyed. It was brought to the committees' attention that there is a discounted rate for anyone presenting a Medicare card.
- Emily Edmunds asked if there was a decision of weekend operations. Autumn responded that that was part of the survey and they were continuing to look into it.

NCDOT Regional Grant Specialist, Brandi Claybrooks

- Brandi presented a two part PowerPoint, which gave an overview of why a TAB Board existed and what its members roles and responsibilities are, along with an overview of the 5310 and 5311 NCDOT Transportation Programs. A copy is available under Resources on the TAB webpage.

FBMPO, Scott Adams

- An eight county study is scheduled to begin soon that will update the local coordinated plan, which is a requirement of 5310 funding. We will be meeting with the consultant conducting the study next week.

TAB Member News:

- Vocational Solutions, Hope Prather: Back to pre-Covid numbers and running smoothly.
- Thrive, Adam Olenik: Still working to get back to pre-Covid numbers and are seeing an uptick in referrals. The older community still has trepidation and fear of Covid, which we are working through.
- The HOP (Healthy Opportunities Program) program was briefly discussed. Trips are routed to WNCSource's transportation department through the HOP website.

Adjourn: Noah called for any other business. With no further business, Noah call for a motion to adjourn. Hope Prather so motioned. Stephanie Cole seconded. All were in favor. The meeting adjourned at 10:50 AM.

Next Meeting Date:

The next meeting date was set for Thursday, August 17, 2023 at 10:00 AM. We will meet virtually until further notice.

2022-2023 WNCSource Transit Advisory Board

Board Leadership

<p>Noah Rose - Chair P.O. Box 1312 Flat Rock, NC 28731 828-699-9000 NoahWNCSource@outlook.com WNCSource Board Secretary, TAB Chair Retired DSS</p>	<p>Victoria Cortez – Co-Chair Henderson County Emergency Services 2529 Asheville Hwy Hendersonville, NC 28791 828-697-4527 vcortes@hendersoncountync.gov H Co Emergency Mgmt Planner</p>
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General Board

<p>Adam Olenik Thrive 218 West Allen, Suite B Hendersonville, NC 28739 828-697-1581 aolenik@thrive4health.org Clubhouse Director</p>	<p>Bonnie Wilson WNCSource P.O. Box 685 Hendersonville, NC 28793-0685 828-698-8571 bwilson@wncsource.org Transportation Support Specialist</p>	<p>Brandi Claybrooks NC Dept of Transportation Mail Service Center 1550, 1 South Wilmington Street Raleigh, NC 27699-1550 919-707-4679 blclaybrooks@ncdot.gov Transportation Program Consultant I</p>
<p>Cheri Matthews 40-C Cedar Bluffs Drive Hendersonville, NC 28792 828-417-4662 gwipp1971@gmail.com Transportation Client</p>	<p>David White WNCSource P.O. Box 685 Hendersonville, NC 28793-0685 828-693-1711 dwhite@wncsource.org Chief Executive Officer</p>	<p>Hope Prather Vocational Solutions 2110 Spartanburg Hwy East Flat Rock, NC 28726-2135 828-692-9626 x-353 hprather@vocsol.com Production Coordinator</p>
<p>Jackie Hawkins Blue Ridge Community Health Services P.O. Box 5151 Hendersonville, NC 28793 828-692-4289 jhawkins@brchs.com Director of Practice Operations</p>	<p>Janna Bianculli, MPA & C.URP Henderson County Planning Dept. 100 N. King Street Hendersonville, NC 28792-5053 828-694-6557 jpeterston@hendersoncountync.gov Senior Planner</p>	<p>Jeff Roper WNCSource P.O. Box 685 Hendersonville, NC 28793-0685 828-698-8571 work : 828-974-1203 cell jroper@wncsource.org Transportation Director</p>
<p>Kim Hall, TAB Secretary WNCSource P.O. Box 685 Hendersonville, NC 28793-0685 828-693-1711 ext.133 khall@wncsource.org Executive Assistant</p>	<p>Peggy Allen The Hope Center of Hendersonville 552 Ridge Road Hendersonville, NC 28792 828-692-0905 peggy@thehopecenterofhendersonville.org Executive Director</p>	<p>Richard Reagen 30 Muir Lane Hendersonville, NC 28791 847-612-9095 rreagen21@gmail.com Retired former owner logistics business and low vision business</p>

<p>Scott Adams Land of Sky Regional Council 339 New Leicester Hwy – Suite 140 Asheville, NC 28806-2087 828-251-7447 scott@landofsky.org Transportation Planner</p>	<p>Shannon Perry PO Box 912 Mountain Home, NC 28758 (828) 290-0649 Shannonperry1986@aim.com Content/Copywriter Self-employed</p>	<p>Stephanie Cole Council on Aging Henderson County 105 King Creek Blvd Hendersonville, NC 28792-4846 828-435-3111 scole@coahc.org Director of Programs</p>
<p>Tim Jones Hendersonville Rescue Mission 639 Maple Street Hendersonville, NC 28792-3754 828-697-1354 tim@hendersonvillerescuemission.com Vice President, Chief Operations Officer</p>		<p>Trina Stokes, MBA Advent Health Hendersonville 80 Brownsberger Circle Fletcher, NC 28732 828-650-8258 trina.stokes@adventhealth.com Manager I Strategic Planning</p>
<p>VACANT NCDHHS – Vocational Rehabilitation 578 Upward Road – Suite 6 Flat Rock, NC 28731 828-435-7230 xxx@dhhs.nc.gov</p>		

Updated: 04/19/23