



Operational Reports

August 2023 Information

September 14th Board Meeting

September 21st Policy Council Meeting



Empowering people, transforming lives

Program Information

Linda Carter, Children's Services Director

Highlights



Open Houses were a fantastic kick-off to the new school year! Thank you to all the staff, families, and children who made it such a success!

Children's Services had all staff training at Lutheridge Training Center on August 21st! Having everyone under one roof was wonderful to prepare for the school's opening! All staff received an agency t-shirt, and WNCSource canvas backpack.

The BRCC Apprentices are off to a great start! They have all been assigned to their first classrooms and are doing an amazing job! The staff, children, and families are so excited to have them join the WNCSource teaching team.

Furniture has been delivered, and paperwork is being completed for our new NC Pre-K classroom located in beautiful Edneyville Elementary School. The Principal and staff at Edneyville have been so welcoming to us, and we are delighted to join their community.

Classroom Closures



July 24 - 31, August 1 - 30

- 1 Classroom at Forest City closed on July 27th due to lack of staff.
- 1 Classroom at Hillview closed on August 15th - 16th due to lack of staff.
- 1 Classroom at Tebeau closed on August 17th due to both staff out.
- 1 Classroom at Tebeau closed on August 29th due to a maintenance issue.
- 1 Classroom at Forest City closed on August 30th due to lack of staff.

All EHS classrooms had Teacher Workdays on August 9th, 10th & 11th.

The first day for children for Henderson County NC Pre-K & Head Start classrooms was Monday August 14th with their Teacher Workdays starting on Monday, August 7th.

All classrooms were closed on Monday, August 21st for a Professional Development Day.

The first day for children for Transylvania County NC Pre-K & Head Start classrooms was Monday August 28th with their Teacher Workdays starting on Tuesday, August 22nd.

Staffing Updates



Staff Hired:

Mary Hanson, Early Intervention Coordinator

Bethany Dettwyler, Teacher Assistant

Dulce Vera, EHS Teacher

Dymond Fischer, Floater

Alejandra Vera, After-school

Sandra Hogan, Site Supervisor

Jessica Mack, EHS Teacher

Michelle Anderson, NC Pre-K Teacher

Ceri'on Ellis Mosley, After-school

Dariana Medina, Floater (Rehire/Was Trainee)

Lara Wingard, ERSEA Specialist

Teresa Thompson, HS Teacher

18 Trainees since 03/22- Program Inception

5 Apprentices hired 06/27/2023

55 Staffing Positions Open*

**Not including After-school, Columbus, Substitute and Trainee/Apprenticeship positions. It does include Fletcher & Edneyville. It does include positions that are currently being filled by Trainees.*

Staff Departing:

Deborah Petre, Site Supervisor Trainee

Tiffany Luckadoo, Site Supervisor Trainee

Heidi Jordan, Family Advocate

Kathy Heidbreder, Coach

Termaine Nichole Jackson, Substitute

Melanie Sellers, Head Start Teacher

Patricia Burgess, Early Intervention - Development

Teresa Thompson, NC Pre-K Teacher

Beth Dettwyler, Teacher Assistant

Facilities



Thank you to the Facilities team for getting all of our school sites and Outdoor Learning Environments in tip top shape for the new school year !

Enrollment

Kasheiva Jackson, Family Services Manager

Enrollment

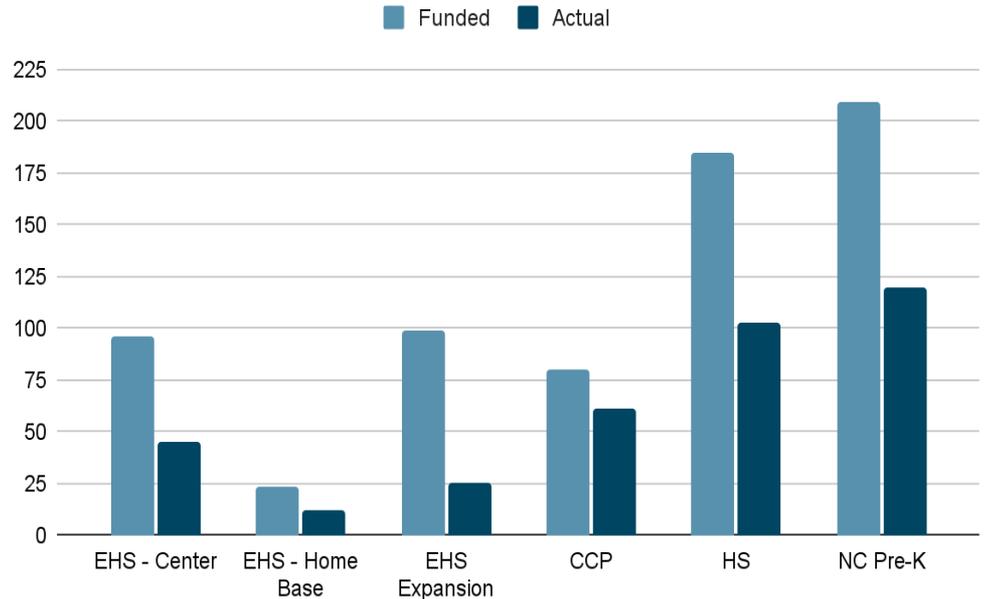
Overall Enrollment

- Early Head Start (Center-Based) 45/47%
- Early Head Start (Home-Based) -12/50%
- EHS Expansion- 25/25%
- EHS/CCP -61/76%
- HS-103/56%
- NCPre-K- 120/57%

Waitlist

- **223** Participants on the Waiting List. Some children may be waitlisted for multiple program options.
- **61** Children are Waitlisted for the Early Head Start.
- **10** waitlisted for CCP Program
- **112** Children are Waitlisted for Head Start
- **50** for the NC Pre-K Program

2023-2024 Enrollment



Attendance

August 2023

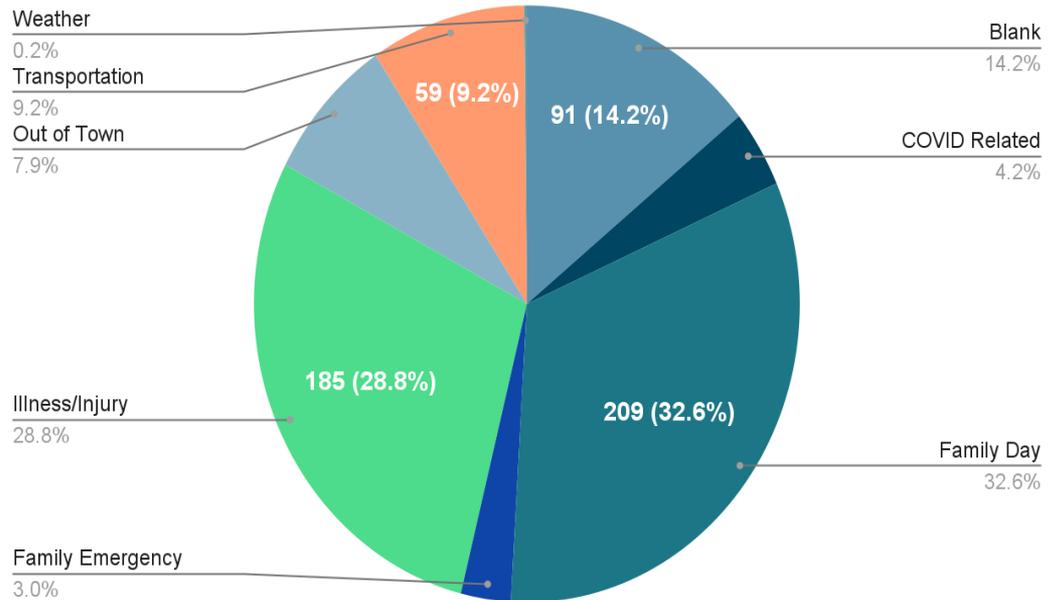
Average Daily Attendance by Program Type

- EHS Average Attendance 79%
- CCP Average Attendance 83%
- Head Start Average Attendance 82%
- NC Pre-K Average Attendance 85%

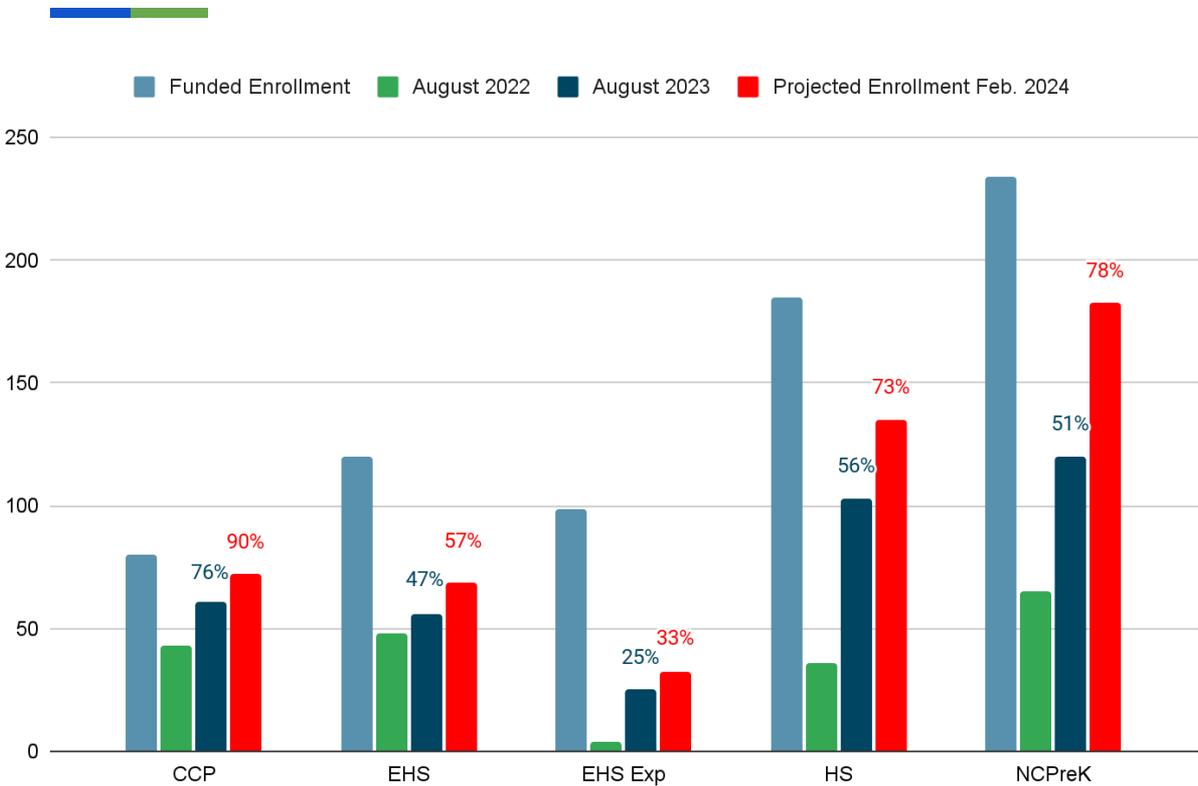
Absence Summary

- Total number of Absences from 7/21-8/30
 - 642
- 27 Absences related to Covid
 - Increase of 20

Absence Reasons



Funded and Actual Enrollment



Projected Enrollment Feb. 2024:

- CCP - 85% to 97%
- Early Head Start - 48% to 57%
- EHS Expansion - 25% to 33%
- Head Start - 60% to 73%
- NCPReK - 60% to 78%

Education & Child Development

Education Coordinator

Child Development Progress



Data from 2022-2023 can be accessed here:

<https://drive.google.com/file/d/1RD46GRIWkXGVhJhIWpM4ZupvMythACxx/view?usp=sharing>

- Of our School Readiness Goals, children's demonstration of phonological awareness skills of rhyming and noticing alliteration are the lowest. With the NCPReK new focus on LETRS, we will be expanding some of this knowledge and skills to our other classrooms with a renewed focus.
- The largest age group we serve is 4 year olds. More than 50% have not been in a child care setting prior to coming to us. That group starts off with much lower skill levels and almost all are meeting or exceeding expectations by the end of the program year.
- Growth charts are not fully reliable since children were in and out during the program year. Few children had data in October and May.

Early Intervention

Mary Hanson, Early Intervention Coordinator

Disabilities Services

Program	Open IFSP / IEP	% of enrolled	% of funded enrollment	Referrals	Child Support Plans
EHS	6	10%	5%	1	0
CCP	6	12%	8%	1	0
Expansion	2	7%	2%	0	0
HS	16	16%	9%	2	0
NCPReK	2	4%	1%	1	0

Each Program Option except NCPReK requires us to serve 10% of our funded enrollment with children who qualify for an IEP or IFSP.

Diagnosed Disabilities include:

- Autism (11)
- Health Impairment (3)
- Developmental Delay (10)
- Speech or Language Impairment (6)

Development & Behavior Screenings

- 164 Children have received Development & Behavioral screenings this program year.
- 49 Children have a “Referral Recommended” status. Some families have requested referrals and we are supporting those. Others we will re-evaluate when 1st Checkpoints come in.
- 24 Children who are scheduled to have ASQs completed within 45 day requirement.



Health & Nutrition

Dylan Allanson, Health & Nutrition Coordinator

Well Child Check Status



Expired Well Child Checks as of 08/30/2023:

EHS: 5 Children; 95% up to date

CCP: 2 Children; 90% up to date

HS: 1 Child; 99% up to date

NCPK: 2 Children; 96% up to date

Dental Status



Dental status as of 08/30/2023:

- All Families were screened during health enrollment calls for dental homes
- Health team currently requesting most recent dental exams to determine up to date status

Vision and Hearing Referral Status



- Heath team currently completing 1st screening attempts for new program year
 - 1st priority is to screen new participants
 - Along the way we are getting updated annual screenings for returning children
 - If a child fails screening 2x, we refer to them to their pediatrician for further screening/evaluation
 - Update on screening status in October Meetings!

CACFP July

Center	Breakfast Meals Served	Lunch Meals Served	Afternoon Snacks Served
Bruce Drysdale	107	105	101
Clear Creek	0	0	0
Dana	0	0	0
Etowah	197	198	161
Flat Rock	76	75	72
Hillandale	0	0	0
Hillview	303	306	291
King Creek	96	97	71
Sugar Hill	166	185	163
Forest City	78	84	75
Tebeau	96	100	97

Updated by Dylan Allanson 8/30/23

July Reimbursement: \$2,922
 (Snacks, Forest City and Hillview Only)

June Reimbursement: \$14,149

May Reimbursement: \$27,232

April Reimbursement: \$21,816

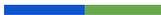
March Reimbursement: \$22,797

February Reimbursement: \$23,602

Family Services

Kasheiva Jackson, Family Services Manager

Parenting Curriculum: Ready Rosie



- We have 726 (+474) families connected to ReadyRosie.
- Recently viewed videos from families: Show your love, Funny faces, Active Listening, Reading Strategies:Look at the picture.
 - **Show your love:** " [Show your love](#): "Hicimos la actividad y el demuestra su amor mediante un abrazo o un beso, también hace la forma de un corazón con sus manos ""
 - **Stomp the Letter:** "It went pretty well. He was messing up a little on purpose on camera and grinned a bit when he got something wrong, but he enjoyed the activity."

Targeted Family Outcomes: Positive Parent-Child Relationships, Families as Lifelong Educators Families as Learners

Program Updates

Bridgett Librado, EHS Program Services Manager

Amy Smith, HS / NCPK Program Services Manager

Kathleen McDavid, CCP Coordinator

Amy Phillips, Program Support Services Manager

Early Head Start Updates/Highlights



- Open House for all sites were a success. Each site prepared their classrooms and hallways so that families could feel welcome upon their arrival and get to know the teachers.
- ERSEA, as well as the Health Team and coaches, spent the day at each site for Open Houses to make sure and connect with the families upon their arrival- We appreciated the team work to welcome all of our families.
- Etowah had a fun water day with all of the children - I've added pics below. As well as we have green beans growing in our garden at Etowah so all of the children were excited to see that



EHS PICS



Head Start / NC Pre-K Program Updates



Head Start & NCPK teachers have returned!

- Henderson County began August 14th and Transylvania on August 21st.
- This year will Head Start and NCPK classrooms will have a particular focus on early literacy skill development in preparation for Kindergarten.
- Another area of focus will be on social emotional development of pre-k children with a “trauma informed” mindset by the teachers.



Vacancies: Interviewing actively continues for all open teaching positions

- 2 NC Pre-K lead teacher positions
- 2 Head Start lead teacher positions
- 5 Teacher Assistant positions

Open House for all sites were a success

- Each site was able to help familiarize children with their center/classroom & open communication channels between staff and the families.

Inspiration from the classrooms...

When children learn how to form and sustain positive relationships; they can manage and express emotions effectively. Scientific evidence confirms that children who acquire a strong emotional foundation skill in the early years can better manage everyday social interactions later in life.



Partnership (CCP), EHS, and FCCH Updates

Slide 1

Little Red School - Six of 10 EHS Spots Filled.

- LR1 is re-opened with 2 EHS infants
- LR2 has 4 EHS children

God's Gifts (FCCH) - One of five EHS spots filled

Little Blessings: Sixteen of 16 EHS Spots Filled.

- Room: Waddlers: Eight of eight EHS spots filled
- Room Toddlers 1: Eight of eight spots filled

Laurie's Child Care - Five of Five EHS Spots

- Five of five (FCCH) EHS spots filled. One teacher

Kids' Kingdom - Twelve of 12 EHS Spots Filled.

- Infants/Ones Room: Four of four EHS spots filled, Staff: Two teachers.
- Toddler 1 Room: Eight of eight EHS spots filled.

Little Bright Minds - Three of eight spots filled

- Older twos classroom: 1
- Younger twos classroom: 2

Partnership (CCP), EHS, and FCCH Updates

Slide 2



New CCP partners received laptops and I -Pads for their EHS Classrooms ! Thank you to the WNCSource Technology team for all the help and support of the CCP program.

Our partnership with Above and Beyond Child Care has unfortunately ended due to a licensing issue. We hope to consider partnering with them again in the future once the licensing appeal is resolved.

Diligent and efficient work by the enrollment team enrolling families in our CCP sites and transferring our former Above and Beyond families to Forest City.

Professional Development Updates

Soon will be **hiring** a Professional Development Coordinator.

Apprenticeship Program: Education Coach has started working with our 5 Apprentices. All 5 are placed in classrooms with Mentors and will see 4 classrooms and sites throughout the year.

Creating a Classroom For Success: Our coaches have provided training to EHS and Preschool teachers in ways to ensure they are laying the foundation for routines and relationships that will bring success to the program year.

Continuing to support our staff in continuing their education through college coursework and certifications through National Head Start Association.



August 21st was Day 1 of Pre-Service Training:

Welcoming all staff into a new program year, staff were introduced into the use of Community Meetings and additional activities included: Introductions provided with our Organization Chart, WNCSource's Mission and Vision were explored, Completion of a Color Personality Test, We brainstormed Family Engagement Ideas, Discussed the Application of our Child Abuse & Neglect Policy, Introduced the use of Starling Mental Fitness, and Introduced into the DEIB work of WNCSource.

September 5th will be Day 2 of Pre-Service Training

