



# Operational Reports

October 2023 Information

November 9<sup>th</sup> Board Meeting

November 16<sup>th</sup> Policy Council Meeting



Empowering people, transforming lives

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# Program Information

Linda Carter, Children's Services Director

# Highlights



With much anticipated excitement, WNCSource announces the opening of God's Gifts Family Childcare home. Join us on November 1, 2023 at 5 p.m. for the Open House. (Located at: 282 Loop Road, Hendersonville) Reach out to Margit Nelson [mnelson@wncsource.org](mailto:mnelson@wncsource.org) if you would like more information.

On October 20, CCP teachers attended a successful Creative Curriculum training session. All EHS CCP teachers from our partner sites attended.

DEI Committee members met in October and have a number of exciting plans for December and 2024!

Thank you to Bill Gibbs and Apple Country Transportation for their help with the new hire WNCSource bus tours! Our tour is enhanced by Bill's knowledge of WNCSource and local history. As well as driving the bus !!

# Classroom Closures



October 1 - 27

- 1 Classroom at Sugar Hill closed on October 10th, 11th & 18th due to lack of staff.
- 1 Classroom at King Creek closed on October 13th due to both staff out.
- 1 Classroom at Tebeau closed on October 17th for Professional Development.
- 1 Classroom at Clear Creek closed on October 27th due to lack of staff.

*Bruce Drysdale returned from intersession on Monday, October 9th.*

*All Henderson County classrooms (except Bruce Drysdale) were closed on Monday, October 16th for a Teacher Workday.*

*An EHS classroom at Sugar Hill moved classrooms on Thursday, October 19th, but did not have to close.*

*All Rutherford County classrooms were closed on Monday, October 23rd for a Teacher Workday.*

# Staffing Updates



## Staff Hired:

**Kristen Camp**, EHS Teacher

**Veronica Grondahl**, EIS - Behavior

**Allison (Alli) Clayton**, Bilingual Community Engagement Specialist

**Ullisa Ruiz**- EHS Teacher

**Olivia Hilton**- EHS Teacher

**Teodora Palomino**- After-School

**Krystal Bates**-After-School

**Shannon Waters**-After-School

**Morgan Galbreath**-After-School

## Staff Departing:

**Autumn Braunesreither**, After-school Teacher

**Lisa Wessell**, Teacher Assistant

18 Trainees since 03/22- Program Inception

5 Apprentices hired 06/27/2023

48 Staffing Positions Open\*

*\*Not including After-school, Columbus, Substitute and Trainee/Apprenticeship positions. It does include Fletcher & Edneyville. It does include positions that are currently being filled by Trainees. It does not include H&N Coordinator.*

# Wrap Around Staff



## Current Staff:

- Henderson County: Rachel Dombeck, Cynthia Sherer, Alma Rodriguez, Teodora Palomino, Alejandra Vera, Jessica Pahuamba, and Ceri'on Ellis Mosley
- Rutherford County: None
- Transylvania County: Lauren Street

## In the Pipeline:

- Krystal Bate (11/01), Michelle Quinn (11/08), Claudia Barragan (11/08), Shannon Waters (11/08), Morgan Robertson (11/08), and Destiny Ledbetter (11/15).

## Needs: (only taking in consideration current numbers of children signed up for wrap around)

- Henderson County: 2
- Rutherford County: 0
- Transylvania County: 3

# Facilities



The WNCSource facilities team has been working with HCPS to install the fence for our Edneyville Elementary School Pre-K outdoor learning environment. We are looking forward to creating a beautiful outdoor space for children!

The Columbus building is moving forward - concrete has been poured and framing is going up. Projecting Winter of 2025 for serving families.

M.N 10/23

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# Enrollment

Kasheiva Jackson, Family Services Manager



# Enrollment

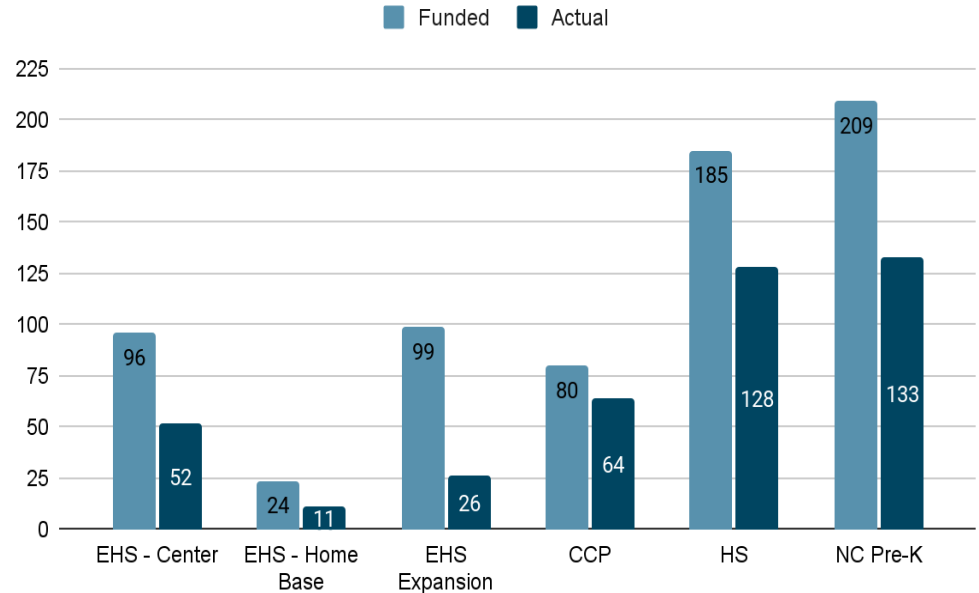
## Overall Enrollment

- Early Head Start (Center-Based) 54%
- Early Head Start (Home-Based) 45%
- EHS Expansion 26%
- EHS/CCP 80%
- HS-69%
- NCPK- 63%

## Waitlist

- **111** Participants on the Waiting List. Some children may be waitlisted for multiple program options. **0** Families are Waitlisted for the Home Visiting Program
- **41** Children are Waitlisted for the Early Head Start. **1** waitlisted for EHS Expansion
- **8** waitlisted for CCP Program
- **54** Children are Waitlisted for Head Start
- **13** NC Pre-K Program

## 2023-2024 Enrollment



# Attendance

September 2023

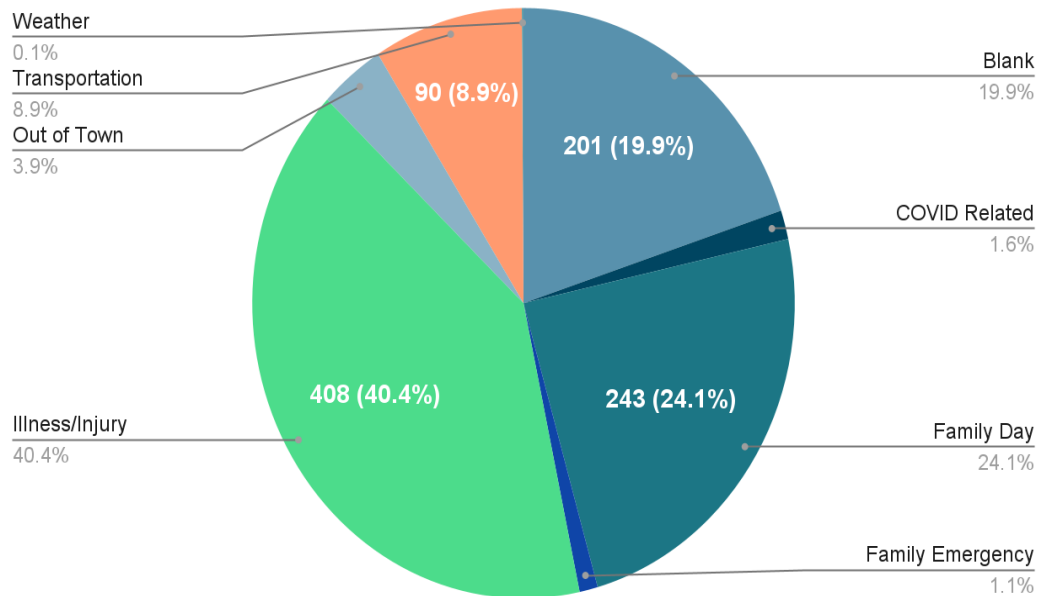
## Average Daily Attendance by Program Type

- EHS Average Attendance 83%
- CCP Average Attendance 83%
- Head Start Average Attendance 85%
- NC Pre-K Average Attendance 85%

## Absence Summary

- Total number of Absences from 928-10/26
  - 1009 (Increase of 245)
- 16 Covid related illnesses
- Majority related to Illness/Injury

## Absence Reasons



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# Education & Child Development

Candy Doncevic, Education Coordinator

# Family Engagement in Children's Education

**Home Visits** between staff and families facilitate the building of trusting relationships and community with families. We complete these with families before or within 2 weeks of a child enrolling into a classroom.

248 children have had a HV with their teacher

45 children have not yet had a HV



## Family Mobile App

- 10 classrooms are using **My Family App** to share curriculum resources with families.
- 100 Families have downloaded and used the Family app and shared:
  - reading children's books,
  - using Mighty Minutes, and
  - viewing Modeled Moment Investigational Videos



# Coaching Updates

Coaches are beginning to utilize **Coaching To Fidelity App** to support the Practice Based Coaching Cycle.

Early Head Start classrooms Fidelity Tools have been completed to determine level of fidelity for implementation of the curriculum. During October the Coaches have worked with Head Start & NC Pre K Classrooms to complete determine their Fidelity. The full out come for all programs will be reported in December.

Coaching Support for Classrooms

12	Intensive (weekly or bi-weekly)
12	Standard (monthly)
2	Self Coaching



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# Early Intervention

Mary Hanson, Early Intervention Coordinator

# Development & Behavior Screenings

- 314 Children have received Development & Behavioral screenings this program year.
- 95 Children have a “Referral Recommended” status. Some families have requested referrals and we are supporting those. Others we will re-evaluate when 1st Checkpoints come in.
  - 82 for Developmental Needs only
  - 31 for Behavioral Needs only
  - 16 for both
- 40 Children are scheduled to have ASQs completed within 45 day requirement.



# Disabilities Services

Program	Open IFSP / IEP	% of enrolled	% of funded enrollment	Referrals	Child Support Plans
EHS	7	11%	6%	1	0
CCP	7	11%	10%	4	2
Expansion	1	4%	1%	0	0
HS	17	13%	9%	11	4
NC PreK	8	10%	NA	4	0

Each Program Option except NC PreK requires us to serve 10% of our funded enrollment with children who qualify for an IEP or IFSP.

Diagnosed Disabilities include:

- Autism (12)
- Health Impairment (6)
- Developmental Delay (13)
- Speech or Language Impairment (9)

Team is supporting 18 children with an initial Early Alert to determine any developmental needs.



# Mental Health



7% of enrolled children (24) received support from the Early Intervention Team during October for behavioral/mental health needs.

160 Behavior Incidents logged during October for 36 children in 13 different classrooms.

Teachers are doing a solid job of logging incidents.

Team is supporting 6 children with an initial Early Alert to determine any behavioral needs.

	% Receiving Support
Bruce Drysdale	21%
Clear Creek	11%
Dana	0%
Etowah	20%
Flat Rock	0%
Forest City	6%
God's Gifts	0%
Hillandale	12%
Hillview	3%
Home-based	0%
Kids Kingdom	0%
King Creek	2%
Laurie's	80%
Little Blessings	0%
Little Bright Minds	0%
Little Red	0%
Sugar Hill	18%
Tebeau	27%

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# Health & Nutrition

Dylan Allanson, Health & Nutrition Coordinator

# Well Child Check Status



## Expired Well Child Checks as of 010/26/2023:

EHS: 21 Children; 76% up to date

CCP: 9 Children; 86% up to date

HS: 18 Children; 86% up to date

NCPK: 10 Children; 88% up to date

# Dental Status



Dental status as of 10/26/2023:

- Approximately 90 children >1 years old are without dental homes
- November Dental Campaign
  - Health team goal to confirm child dental status by end of October
  - Gift card raffle for families that schedule dental exam to establish or get up to date in November
  - Incentives for Centers that assist in encouraging, scheduling, attending dental homes/visits for enrolled children in November

# CACFP August

Center	Breakfast Meals Served	Lunch Meals Served	Afternoon Snacks Served
Bruce Drysdale	76	79	72
Clear Creek	235	243	234
Dana	302	302	270
Etowah	525	523	477
Flat Rock	142	154	136
Hillandale	263	264	246
Hillview	575	564	538
King Creek	691	720	643
Sugar Hill	648	676	585
Forest City	211	214	201
Tebeau	387	391	372

September Reimbursement:  
\$31,662

August Reimbursement:  
\$21,269

July Reimbursement:  
\$2,922  
(Snacks, Forest City and Hillview  
Only)

June Reimbursement:  
\$14,149

May Reimbursement:  
\$27,232

April Reimbursement:  
\$21,816

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# Family Services

Kasheiva Jackson, Family Services Manager

# Family Services



Books are great but we can make our own family/life stories using almost anything. Parents have time to have socialize, relax and just have free time. After painting, they went to get their children and continued painting with them. It's very important for me to offer parents a time to be calm and then extend the activity to their children. Families enjoyed apple pie and orange juice.

Veronica Unda



# Parenting Curriculum: Ready Rosie



We have 185 (+69) families connected to ReadyRosie.

- **Tips for Tech: Screen time battles** "I try to limit screen time and always give a warning before taking the device away but I haven't thought of talking the kids through what we could do when device time is over so I will start doing that "
- **Stomp the Letter:** K enjoys the stomping part. She has a little trouble with naming something that starts with said letter."
- **Family Authors & Illustrators:** J did not want to make a book with me."



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# Program Updates

**Bridgett Librado, EHS Program Services Manager**

**Amy Smith, HS / NCPK Program Services Manager**

**Kathleen McDavid, CCP Coordinator**

**James Weatherford, Professional Development  
Coordinator**



## — Early Head Start Updates/Highlights



- Etowah- Fall Festival-October 26th, Hillview Fall event/Fire Prevention October 27th- pictures to post next month
- New Hires- We have hired 1 EHS Teacher and 2 after-school teachers for the Forest City Site. We have also hired another EHS Teacher and Afterschool Teacher for Sugarhill site as well. More information to come!
- On Oct. 6th Family Advocate Veronica conducted a Parent meeting. The Topic was Pedestrian Safety and going over Policy council minutes with EHS families
- Childcare Vouchers- All of our sites (centers) are open for after school care from 2:30 p.m. until 5:30 p.m. (If you would like more information on where to obtain vouchers please reach out to your Site Supervisor for details.) Our current locations are: Sugarhill/ Tebeau/King Creek/Flat Rock/Etowah/ Forest City/ & Hillview.



# EHS PICS



# Head Start / NC Pre-K Program Highlights

## Playful Learning and Joyful Teaching in Preschool / Early Literacy Development: Letterland



WNCSOURCE has begun introducing the Letterland program within our HS/NCPK classrooms. This is in alignment with our “School Readiness” goals and supports the Kindergarten Transition process. Letterland teaches early phonics using a story-based approach to introduce shapes and sounds for preschool age children. The story logic engages students leading to long term retention of concepts. It is wonderfully multi-sensory and activates every learning channel through music, actions, alliteration, movement, song, art, games and role-play.

On October 10th, our HS/NCPK children attended a performance of “LetterLand Live” presented by the Flat Rock Playhouse performers at our host Clear Creek Elementary school. The children enjoyed live singing, dancing and a visual introduction to the letterland characters.

Plans are being developed to provide Early Childhood focused Letterland training for our teachers in the spring of 2024.





# Fire Safety in our HS/NCPK classrooms



## City of Hendersonville Fire Department visits King Creek

There is no better way to learn about Fire Safety than from the City of Hendersonville Fire Department. The Fire Truck visited King Creek Children's Center on October 19th and Assistant Fire Marshal, Greg Lamb, provided our parents with a Fire Safety training on October 18th.

Learning about fire safety is necessary for our children. The City of Hendersonville Fire Department made their visit fun, while teaching our children how to be safe in the event of a fire. We even saw one of the firefighters gear up for a fire. This was a great opportunity for our children to meet our community helpers and understand how they keep us safe.



# Partnership (CCP), EHS, and FCCH Updates

Slide 1

## Little Red School - **Eight of 10 EHS Spots Filled.**

- LR1 has 3 EHS infants
- LR2 has 5 EHS children

## God's Gifts (FCCH) - **Fully enrolled**

## Little Blessings: **Sixteen of 16 EHS Spots Filled.**

- Room: Waddlers: Eight of eight EHS spots filled
- Room Toddlers: Eight of eight spots filled

## Laurie's Child Care - **Five of Five EHS Spots**

- Four of five (FCCH) EHS spots filled. One teacher

## Kids' Kingdom - **Eleven of 12 EHS Spots Filled.**

- Infants/Ones Room: Three of four EHS spots filled, Staff: Two teachers.
- Toddler 1 Room: Seven of eight EHS spots filled.

## Little Bright Minds - **Four of eight spots filled**

**(New partner with four existing children who must age-out before we can enroll more)**

# Partnership (CCP), EHS, and FCCH Updates

Slide 2

A highly successful Creative Curriculum training was held October 20th, 2023 for the CCP EHS teachers. Their next training will be in February 2024.

Open House at God's Gifts Family Child Care Home November 1st, 2023

Work continues to encourage the opening of new family child care homes in Transylvania County.



# Professional Development Updates

Using the NHSA Academy, Jennifer Wolfe has begun working through her Preschool CDA!

Also using the NHSA Academy, Yessica Garcia Araujo and Jeanette Rodriguez have started working through their Family Services Certificate!

Three of our staff just completed the “Responsive Programming Institute: Changing Growing and Making a Difference” which was a 3 day training in Atlanta Georgia through HS TTA Network!

We have 8 staff registered to attend the Family Engagement Conference In NOLA on December 3rd-7th!



## **October 20th CCP Training:**

We spent the day at First United Methodist Church with Kathy Shilling from Teaching Strategies. She led a hands-on session that guided some of our CCP staff through every component of The Creative Curriculum for Infants, Toddlers, and Twos. Staff had conversations about the latest in child development theory and research. There was also time for staff to engage with and get familiar with the teaching strategies online platform specifically creating lesson plans and accessing items such as mighty minutes, Book conversation cards etc. The training was such a success that we have already begun the process to get Kathy back out here for another training for CCP staff on February 2nd.

**Apprenticeship Program:** 4 Apprentices will be finishing their 2nd rotation of classrooms on December 21st and starting in a new classroom when we return from holiday break!