

WNCSource Transportation Directors Report

February 2024

Jeff Roper

“Thank you to all of our Board Members for their service on the TAB.”

Date: February 2024

Time: 10:00am

Where: Virtual Google Meet

- ❖ Congratulations to **Bonnie Wilson** and **Marvin Holbert**.
- ❖ **Bonnie Wilson**- Drug and Alcohol Program Manager Certification and Reasonable Suspicion Determination Training. Bonnie Wilson, Transportation Support Specialist for WNCSource Transportation earned her certification as a Drug and Alcohol Program Manager (DAPM). In addition to her day-to-day duties, as DAPM, Wilson will ensure that Federal and State regulations are followed surrounding any suspected drug and alcohol use, testing procedures, record-keeping, and oversight of contractors/vendors.
- ❖ Transit Operations Manager **Marvin Holbert** was certified by the Community Transportation Association of America for completion of the NC Transportation Leadership Development Program. In addition, Holbert received certification in Techniques for Training PASS (Passenger Assistance Safety and Sensitivity) and the PASS Trainer Certification Program that allows him to train other PASS Trainers. PASS provides guidance around assisting mobility challenged passengers in a respectful and supportive approach.
- ❖ Thanks to **Terri Bowman**, WNCSource Development Director
- ❖ Route 3 Update
- ❖ Value of a good Maintenance Coordinator- **Bill Gibbs**



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