

## WNCSource CEO Report

May 9, 2024

### **Transportation Department New Position and New Service Design**

Tim Camp, Transportation, Facilities and Safety Director, has been leading the transportation department for a little over a month. In order for the department to grow and thrive we believe a strong assistant running day to day operations is needed. Please follow this [Link](#) to the job description. If you know someone that would be a good fit, please have them apply.

In my March report I did talk about the possibility of MountainCare Adult Daycare contracting with WNCSource for transportation services to their facility on US 64 just west of Laurel Park. Bonnie Wilson, Erin Outlaw, Ibbby Whitten, Jeff Roper and Tim Camp all contributed to our plans to make this happen. We will be combining transportation for Henderson County Vocational Solutions, Hope Academy and MountainCare starting July 1, 2024. This will create four routes serving different geographic areas of Henderson County. The routes will run in the morning, and late afternoon, five days a week.

This will allow us to blend Elderly and Disabled Transportation Assistance (EDTAP) funds, Home and Community Care Block Grant (HCCBG) funds, and private contract funds. The contract with MountainCare could add as much as \$60,000 annually to agency revenues. MountainCare will reduce its cost per client trip significantly. This new structure for the routes will allow WNCSource to serve approximately forty individuals each week. This is up from approximately thirty with the current routes.

### **Transylvania County Volunteer Awards**

April 25<sup>th</sup> Laura Sherrill-Reece, Silvermont Lunch Plus Supervisor, Deb Haight, Assistant Director for Transylvania County, and I attended an awards ceremony for outstanding volunteers in Transylvania County. A dozen volunteers with Baptist on Mission were recognized for their work delivering meals to older adults through WNCSource's Home Delivered Meals program. This group volunteered over three hundred hours bringing a hot meal and a friendly visit to older adults in Rosman, Quebec, and Lake Toxaway.

Annette Guggino was recognized for her many years of volunteer service to the WNCSource Lunch Plus program at the Silvermont Senior Center. Annette spent her career as a special education teacher for the Transylvania County Schools. At Silvermont, she runs the weekly bingo game and looks out for the safety and well-being of Silvermont participants. The awards are part of the Governor's Volunteer Service Awards. Congratulations to the Baptist on Mission and Annette Guggino.