



Operational Reports

November 2024 Information

December 12, 2024 Board Meeting
December 19, 2024 Policy Council



Empowering people, transforming lives

Program Information

Linda Carter, Children's Services Director

Highlights



One of our most successful family engagement events took place in November, as Children's Services staff, children, and families gathered to share Thanksgiving meals across all our centers.

The annual self-assessment process is well underway, incorporating valuable input from multiple stakeholders. The team has diligently collected and reviewed program data, conducted parent and staff surveys, and held productive meetings with both parents and community members. As we move forward with aggregating this wealth of information into our final report, we're gaining meaningful insights that will guide our continuous improvement efforts.

An emergency Health and Mental Health Advisory Committee meeting was convened on 11/13 to address the closure of ABC Dental, a key Medicaid provider serving our EHS and HS children. The committee provided invaluable guidance and committed to facilitating connections with potential new dental providers. The committee's proactive assistance will help ensure continuity of essential dental services for our families.

WNCSource participated in the Henderson County Disaster Recovery Center Resource Fair on November 15th. Allison Clayton, our bilingual ERSA/Community Engagement Specialist, represented our agency at this important community event. The fair brought together numerous non-profits and support services to assist residents affected by the hurricane.

Classroom Closures

November

Unscheduled:

1 Classroom at Flat Rock was closed on Monday, November 4th due to both staff out.

1 Classroom at KCCC was on November 13th - 15th due to both staff out.

1 Classroom at Tebeau closed on Monday, November 25th due to both staff out.

Scheduled:

All Transylvania County classrooms were closed on Friday, November 1st for a Teacher Workday.

All Henderson, Polk and Rutherford County classrooms were closed on Tuesday, November 5th for a Teacher Workday (Voting Day).

All classrooms were closed on Monday, November 11th for Veteran's Day.

All classrooms were closed November 27th - 29th for Thanksgiving break.

Staffing Updates



Staff Hired:

Brittany Gasperson - Assistant Site Supervisor

Madison Ogden - After-school Teacher

Sheila Atkins - Substitute Early Childhood Educator

Anita Black - Early Head Start Teacher

24 Trainees since 3/22- Program Inception

2 Apprentices hired in July 2024

Staff Departing:

Paulina Ortiz Ramirez - After-school Teacher

Rebecca Giordano - Teacher Assistant

Ashley Abbatiello - Head Start Teacher

20** Staffing Positions Open*

**Not including After-school, Columbus, Substitute, Trainee/Apprenticeship/ Intern or summer positions. It does include positions that are currently being filled by Trainees.*

**** The approved Change of Scope removed some positions.**

Enrollment and Attendance

Kasheiva Jackson, Family Services Manager

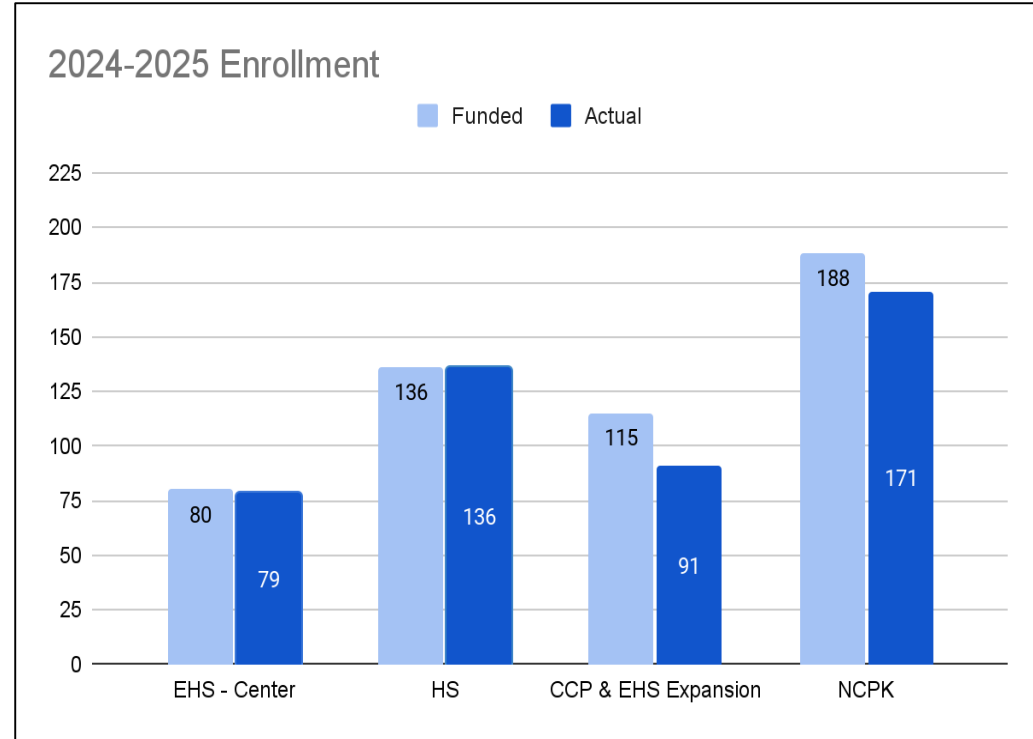
Enrollment

Overall Enrollment

- Early Head Start 99%
- Head Start 100%
- NCPK 91%
- CCP & EHS Expansion 79%

Waitlist

- 128 Participants on the Waiting List. Some children may be waitlisted for multiple program options.
- 38 Children are Waitlisted for the Early Head Start.
- 1 waitlisted for Expectant Mother
- 6 waitlisted for CCP Program
- 73 Children are Waitlisted for Head Start
- 13 NC Pre-K Program



Attendance

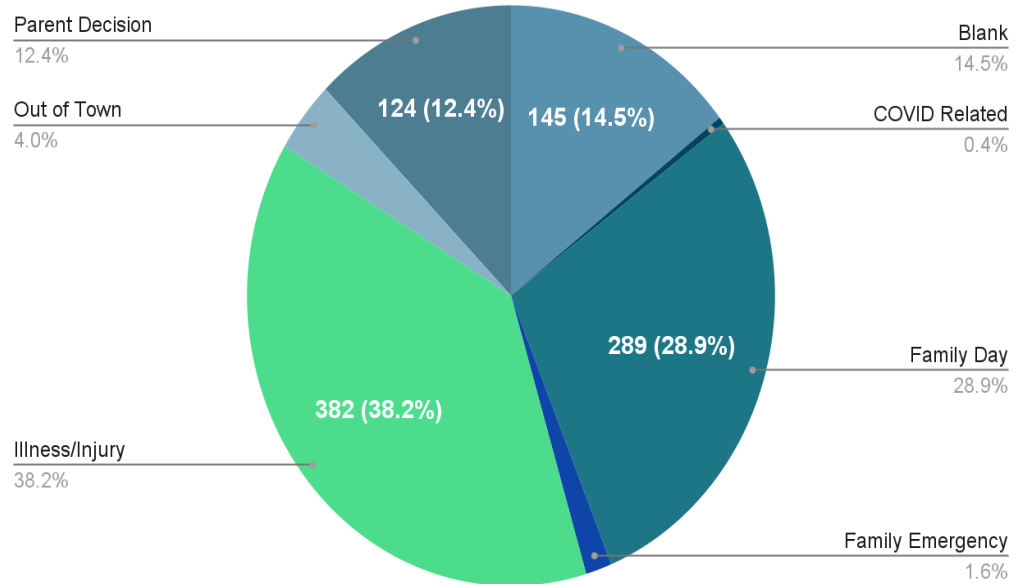
Average Daily Attendance by Program Type

- EHS Average Attendance 87%
- CCP & EHS Exp Attendance 84%
- Head Start Average Attendance 83%
- NC Pre-K Average Attendance 86%

Absence Summary

- Total number of Absences from 11/1-11/25
 - 1'000

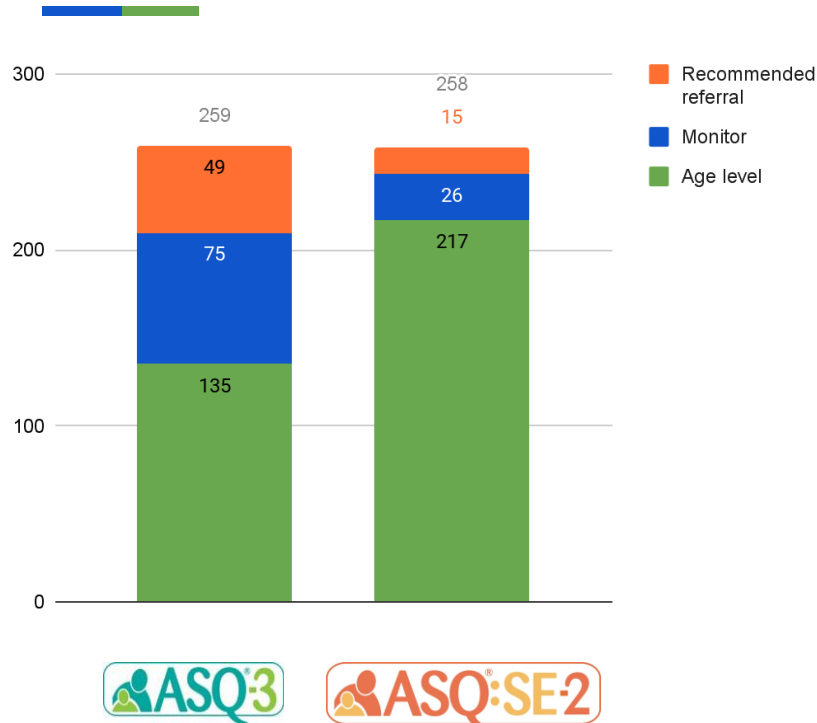
Absence Reasons



Early Intervention

Mary Hanson, Early Intervention Coordinator

Development & Behavior Screenings



- 56 Children had a “Referral Recommended” status. Some families have requested referrals and we are supporting those. Others we are using ongoing classroom monitoring and teacher report for updates.
- 41 for Developmental Needs only
 - 7 for Behavioral Needs only
 - 8 for both
- 42 Children are scheduled to have ASQs completed to meet the 45 day requirement for this program year.

The EI team follows up with teachers, parents and children after each ASQ to determine next steps of support.

Disabilities Services

Grant	IFSP or IEP	Enrolled	% of enrolled	Referrals	Child Support Plans
EHS & HS 04CH011737	33	212	16%	14	3
CCP/ Exp 04HP000576	11	88	13%	5	1
NC Pre-K	20	140	14%	16	2

Each OHS grant requires us to serve 10% of our current enrollment with children who qualify for an IEP or IFSP. We include NC Pre-K for comparative.

Diagnosed Disabilities include:

- Autism (20)
- Health Impairment (5)
- Developmental Delay (30)
- Speech or Language Impairment (8)
- Hearing Impairment (1)

Team is supporting 4 children with an initial Early Alert to determine any developmental needs and necessary next steps to support them.

Mental Health

20 children received support during November for behavioral/mental health needs.

6 families have received mental health support from our mental health consultant, Ashley Witt, this month.

30 Behavior Incidents logged during November in 10 different classrooms.

Team is supporting 3 children with an initial Early Alert to determine any behavioral needs at this time.

Our mental health consultant visited 1 classroom this month to conduct observations and provide feedback and support.

Ashley also attends meetings with our Health/Mental Health advisory committee to provide her expertise.

	% Receiving Support
Bruce Drysdale	6%
Clear Creek	0%
Dana	0%
Edneyville	6%
Flat Rock	0%
Forest City	9%
God's Gifts	0%
Hillandale	0%
Hillview	2%
King Creek	7%
Laurie's	0%
Little Bright Minds	0%
Little Red	0%
Sugar Hill	3%
Tebeau	8%

Education & Professional Development

Morgan Stewart, Education & PD Coordinator

Professional Development & Staff Education Updates



TEACH Scholarship Recipients	Degree
Brandi Gray	Associates
Karyl Carney-Jackson	Associates
Rebecca Vera	Bachelors
Jaleesa Johnson	Bachelors
Denise Murphy	Bachelors
Sue Krietemeyer	Associates
Dulce Vera	Associates
Keirah Dawkins	EC Administration Credential
Allison Reynolds	Bachelors
Melanie Sellers	Bachelors

Professional Development & Staff Education Updates



CDA Trainees

Yamili Olvera
Amber Henski
Crystal Jones
Caitlin Pate

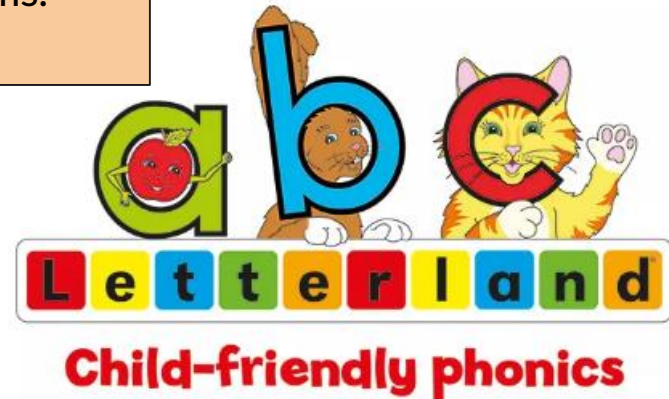
Professional Development & Staff Education Updates

Training Coming Soon!

Currently in the process of putting together a professional development opportunity for NC Pre-K teachers to help support them with the implementation of Letterland Phonics to our Pre-K classrooms.



TRAINING



Health & Nutrition

Caitlin Cole-Ekman, Health & Nutrition Coordinator

Well Child Check Status



Expired Well Child Checks as of 11/25/2024:

EHS: 18 Children; 76% up to date

CCP & Expansion: 24 Children; 73% up to date

HS: 15 Children; 90% up to date

NC Pre-K: 31 Children; 78% up to date

Dental Status



Dental status as of 11/25/2024:

- 435 enrolled students over 12 months
- 89 completed exams in last 6 months
 - Many still awaiting paperwork
- Many appointments cancelled due to Helene
 - ABC Dental closed until further notice due to flooding

Vision and Hearing Screenings & Referrals



November 2024

All children are screened within 45 days of their enrollment


- If a child fails screening 2x, we refer to them to their pediatrician for further screening/evaluation

Completed screenings for 24-25 students:

393 hearing screenings

421 vision screenings

CACFP November

 Center	Breakfasts Served	Lunches Served	Afternoon Snacks Served
Bruce Drysdale	229	228	207
Clear Creek	147	137	132
Dana	210	196	154
Edneyville	204	225	170
Etowah	Closed		
Flat Rock	161	157	110
Forest City	257	249	224
Hillandale	206	200	182
Hillview	676	644	589
King Creek	841	829	687
Sugar Hill	744	745	608
Tebeau	1038	1060	947
Most Recent Reimbursement: October 2024: \$29,496			

Family Services

Kasheiva Jackson, Family Services Manager

Family Outcomes

Family Outcomes Assessment

A Family Engagement Assessment tool designed to measure the impact of the program on the family and the parent's experience in the program related to engagement efforts.

- Home Safety
- Child Safety outside of the Home
- Physical Health & Social Emotional Wellbeing
- Financial Literacy
- Positive Parent-Child Relationships
- Families as lifelong Educators of their Children
- Families as Learners
- Family Engagement in Transitions
- Family connection to Peers and Community
- Families as Advocates and Leaders



Families: 266

- 95% Completed
- Due within 30 days: 3
- Past Due: 8

Parenting Curriculum: Ready Rosie



**We have 301 (+48) families connected to
ReadyRosie.**

Parent Comment



RC commented on [Silent Opposites](#): "Le gusto "

TW commented on [Reading Routines for Early Readers](#): "T loves to make animal noise from books. "

Drum Roll...

- A total of 1386 videos were watched. (+244)

Highest # of Views- King Creek Children's Center- 808

Program Updates

Bridgett Librado, EHS Program Services Manager

Amy Smith, HS / NCPK Program Services Manager

Kathleen McDavid, CCP Coordinator

EARLY HEAD START UPDATES

Forest City-As a celebration on November 13th, several families joined the FC staff for a holiday lunch. Each family had the opportunity to write down what they were grateful for to display on the gratitude tree. (pics below)

Sugar Hill- We had our family engagement on the 21st and had a great turnout of about 55 parents come out and eat lunch with their students for our thanksgiving meal. We had a photo booth set up and cut out leaves for our families to write what they were thankful for in this season of their lives.

Flat Rock-

Celebration Lunch on November 21, 2024. We were able to have a meal on the playground. Families, Children, and staff had a great time socializing together. The menu was Turkey with gravy, stuffing, sweet potatoes, cranberry sauce, oranges, and for dessert pumpkin pie. All the food was provided by Henderson county school cafeteria (Innovative High school). Every child was represented with a family member but 2. As children and families completed their lunch then they played on the playground before departing for the day. Families wrote on fruits and vegetables what they are thankful for and then placed them on the Cornucopia.

Head Start/NCPK Program Highlights

Our Head Start teaching teams continue to demonstrate exceptional dedication and creativity in their classrooms as we approach the end of this calendar year. Teachers have skillfully integrated seasonal concepts into their lesson plans while maintaining strong focus on school readiness goals through our curriculum studies. Our classrooms are buzzing with engaged learning - from sensory activities exploring fall textures to early math concepts using counting games with seasonal items.

As we look ahead to winter break, we recognize this natural pause will provide our hardworking educators a well-deserved opportunity to rest and recharge. Their unwavering commitment to our children's growth and development, especially during these busy pre-holiday weeks, deserves special recognition. Our teaching teams consistently go above and beyond to create nurturing, stimulating learning environments where every child can



A highlight this month has been our exploration of light and shadow across all classrooms. Children have eagerly investigated how light travels through different materials, experimented with shadow puppets, and discovered the fascinating properties of transparency using light tables. These hands-on investigations naturally integrate science, creative expression, and critical thinking skills while captivating our young learners' natural curiosity.

Partnership (CCP) Updates



Enrollment:

God's Gifts 5

Little Bright Minds 15

Care 5

Little Red School 10

CCP's November Family Engagement:

An afternoon at the Hendersonville Library

Families had the opportunity to obtain Laurie's Child their child's first library card.

- WNCSource was happy to be able to provide box lunches on 11/20 for all the staff at each of our CCP sites as a thank you for all of their hard work and dedication to high quality early care and education