

WNCSource Transportation Suggestion / Complaint Form

Date: _____

WNCSource strives to offer safe, comfortable, on-time transportation for our passengers. If we fail to meet that goal or if you have suggestions on how we can do better, we want to know! Please complete this form and provide details to help us make your ride better the next time.

Your Name: _____

Address: _____

City, State, Zip: _____

Contact information for follow-up: Phone #: _____

Email Address: _____

Date of Incident: _____

What happened?

If additional space is needed, please use the back of this form.

Please submit to the Director of Transportation using one of the following ways:

Via US Mail:

WNCSource

Attn: Director of Transportation

PO Box 685

Hendersonville, NC 28792

or email: Tcamp@wncsource.org

Ph. (828) 698-8751 and ask to speak with the Transportation Director

Our Commitment to Quality: Your input is important to us. Once WNCSource receives your complaint, we will respond (provided legible contact information is given) within 3 business days (phone or email submissions) or up to 15 business days (mailed submissions). Thank-you!